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Title of Tender :		Consultancy services for technical support on implementation of city logistics plans		
RFQ Nr.		7000021171		
Date :		27 th August 2026		
Sr. No	RFP Document	Existing Provision / Requirement in Tender Documents	Query / Clarification Requested	GIZ RESPONSE
TECHNICAL QUERIES RELATED TO TERMS OF REFERENCE				
1.	Main Task 3 (Pg 8)	Main Task 3 (Pg 8)	Please confirm if the Development, Staging and Production environment for hosting dashboards would be provided by GIZ	At the development stage, the requirements of infrastructure, servers, cloud environment, security audits, and related licenses shall be the responsibility of the bidder. However, the hosting will have to be done on one of the existing government platforms (example GatiShakti), for which DPIIT/GIZ will facilitate.
2.	Main Task 3 (Pg 8)	Main Task 3 (Pg 8)	Please confirm if there is a preferred dashboard tool and technology stack for delivering this solution and if GIZ would be providing licenses for the same (If COTS based product)	GIZ does not have any preferred technology stack for delivering this solution. At the development stage, the requirements of infrastructure, servers, cloud environment, security audits, and related licenses shall be the responsibility of the bidder. However, the hosting will have to be done on one of the existing government platforms (example GatiShakti), for which DPIIT/GIZ will facilitate.
3.	Main Task 3 (Pg 8)	Main Task 3 (Pg 8)	Please confirm if the security audit / VAPT by CERT-IN vendor cost would be borne by GIZ or the bidder has to account for the same	Costs for security audits have to be accounted by the bidder. Costs may be quoted under the provision of "Other Costs" – refer financial template.
4.	Main Task 3 (Pg 8)	Main Task 3 (Pg 8)	Kindly share any details on the type, format and volume of data (structured / unstructured data, printed documents, scanned documents) that would be need to be ingested and transformed for the dashboard	The format and structure of the dashboard will be finalised in consultation with DPIIT. The information to be displayed on the dashboard will be identified and collected through consultations with the participating cities during the dashboard design and development process.
5.	Main Task 3 (Pg 8)	Main Task 3 (Pg 8)	Kindly share details on the external systems that need to be integrated for data ingestion purposes and the readiness of the systems (Should data be uploaded through API integration or uploaded manually with CSV files / zip files etc.)	The dashboard will primarily rely on manual data uploads based on information collected from participating cities. API-based integration may be considered where a city already has an operational digital dashboard with API capabilities.

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6.	Main Task 3 (Pg 8)	Main Task 3 (Pg 8)	Kindly confirm if the visualization on dashboard with respect to data needs to be real time or it can be updated as per a pre-determined schedule (daily, weekly)	The frequency of data updates and dashboard visualisations should be finalised by the contractor during the dashboard design and development phase in consultation with DPIIT and GIZ, taking into account the nature of the data, availability of source systems, and technical feasibility.
7.	Main Task 3 (Pg 8)	Main Task 3 (Pg 8)	Please confirm the maximum concurrent users of the platform in production	The dashboard is intended for use by DPIIT and the participating cities (about 50). The exact number of concurrent users should be finalised by the contractor during the design and development phase in consultation with DPIIT, based on the identified user groups and operational requirements.
8.	Main task 1 (Pg 5)	Main task 1 (Pg 5)	Main Task 1 requires extensive engagement with 25 city and state authorities for collection, validation and periodic updating of logistics intervention status and implementation progress. We request you to: 1. Kindly confirm the tentative sample size of data collection for surveys per city and per stakeholder group 2. Kindly confirm the mode of survey (online/ offline). 3. Is there any preferred tool for online survey or any general third party tools like Survey Monkey, etc will be acceptable. 4. If the survey has to be offline, please confirm the number of locations where the offline survey is required. 5. Kindly confirm if the expenditure for material and travel for the questionnaire survey be part of the quotation or reimbursable by client. 6. Kindly clarify whether DPIIT/GIZ will nominate nodal officers and facilitate coordination, meetings, stakeholder consultations and data sharing with the	1. Kindly confirm the tentative sample size of data collection for surveys per city and per stakeholder group. As specified in the TORs, information collection has to be done through questionnaire surveys, through online meetings and may also be collected through secondary sources. 2. Kindly confirm the mode of survey (online/ offline). Mode of survey for data collection is online meetings, questionnaire surveys etc. A visit is provisioned to each of the 25 cities and the contractor can decide appropriate time for undertaking visit to verify the information from field visits and to have physical meetings. 3. Is there any preferred tool for online survey or any general third party tools like Survey Monkey, etc. will be acceptable. Questionnaire surveys and online meetings are suggested to collect information from the cities. 4. If the survey has to be offline, please confirm the number of locations where the offline survey is required. Survey is required for 25 cities. As clarified above, no detailed physical primary surveys are expected to be carried out. 5. Kindly confirm if the expenditure for material and travel for the questionnaire survey be part of the quotation or reimbursable by client. Travel provisions are made in TOR. Ref. Section 5 of the TORs. No major costs are foreseen for expenditure for material (questionnaire surveys). 6. Kindly clarify whether DPIIT/GIZ will nominate nodal officers and facilitate coordination, meetings, stakeholder consultations and data sharing with the respective city authorities.

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			respective city authorities.	Each of the 25 cities have a designated nodal department for CLP implementation. This nodal department will facilitate coordination, meetings, and stakeholder consultations, as required. DPIIT will inform the 25 cities on extending support to the contractor. GIZ will provide additional coordination support if required.
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7.	Main task 2 (Pg 7)	Sub task 1, point no. b (2)	The scope refers to "optimal routing requirements" under transport and mobility measures. Kindly clarify the expected level of analysis and outputs. Is the consultant expected to undertake freight routing studies and network analysis, recommend routing strategies, develop ITS-based routing solutions, or only provide conceptual guidance and recommendations?	The assignment includes recommending suitable routing strategies and technology-enabled solutions, where feasible, as part of the implementation roadmap. The consultant is expected to identify opportunities for improving routing efficiency through stakeholder consultations, field observations, and secondary data. The consultant is not expected to undertake freight routing studies and network analysis. The consultant is required to only provide conceptual guidance and recommendations.
8.	Main task 3	Dashboard	Please provide details of the existing IT landscape and applications with which the Dashboard is expected to integrate. Kindly confirm availability of APIs, data exchange mechanisms, authentication protocols and ownership of integration interfaces for participating ministries.	The detailed integration requirements, including applications, APIs, data exchange mechanisms, authentication protocols, and interface ownership, should be identified and finalised by the contractor during the design and development phase in consultation with DPIIT, GIZ, and the respective stakeholders. Where APIs are unavailable, API integration is required. For others, the dashboard shall support manual data upload mechanisms.
-	-	-	Is there an indicative list of stakeholder organizations and focal points available for consultation during project commencement?	Details of the stakeholder organisations and focal points shall be facilitated by DPIIT to the contractor upon award of contract. Each city has a designated city nodal department responsible for CLP preparation and implementation. List of city nodal departments will be provided by GIZ/DPIIT.
-	-	-	Is any field survey or primary data collection expected beyond stakeholder interviews, online consultations and workshops?	No detailed field surveys or primary data collection is expected. However, various tasks shall be undertaken to the extent required under the Terms of Reference (ToR). The consultant shall adopt an appropriate methodology, in consultation with DPIIT and GIZ, to collect and validate the information necessary for successful completion of the assignment. One visit is provisioned for each city and the consultant may utilize this visit optimally as may be required for this task and other tasks as per TORs.

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			Are there any prescribed technology stack requirements, programming languages, databases, or dashboard frameworks to be followed?	At present, no specific technology stack, programming language, database, or dashboard framework has been prescribed. The consultant may propose an appropriate technology solution based on industry best practices. The final technology stack and system architecture shall be discussed and finalised in consultation with DPIIT during the design and development phase.
			Please confirm the target hosting environment (NIC Cloud/MeghRaj, Government Cloud, On-premise or other infrastructure), expected deployment architecture, CI/CD expectations, backup & disaster recovery requirements, uptime commitments and support SLAs during the Operations & Maintenance period	These requirements should be discussed and finalised by the contractor in consultation with DPIIT during the design, development, and implementation phases of the project.
9.	Costing Requirements & Dashboard Development		Please clarify whether costs associated with third-party software, commercial visualization libraries, GIS components, database licenses, security tools, SMS/e-mail gateways, cloud infrastructure and API subscriptions (if any) are to be included within the quoted consultancy cost or will be procured separately by DPIIT/GIZ.	Hosting of the Dashboard is expected to be on one of the government platforms,, this will be decided in consultation with DPIIT/GIZ during the development phase At the development stage, the costs associated with third-party software, commercial visualization libraries, GIS components, database licenses, security tools, SMS/e-mail gateways, cloud infrastructure and API subscriptions (if any) shall be the responsibility of the bidder. Any costs for development of the Dashboard, its hosting on the government platform and its operations and maintenance until the end of the contract as per TORs is the responsibility of the bidder.
10.	Main Task 1 (Pg 5-6)	Review City Logistics Plans of 25 cities and prepare implementation measures.	Please confirm whether the latest approved City Logistics Plans (CLPs), supporting studies, consultation reports and implementation status reports for all identified cities will be provided by DPIIT/GIZ at project commencement.	Yes, the latest approved CLPs and their implementation status information will be facilitated by DPIIT at project commencement. In cases where such information is unavailable or requires updating, the consultant shall obtain the necessary information directly from the respective city nodal departments during project initiation and subsequent stakeholder consultations.

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11.	Main Task 1 (Pg 6)	Conduct questionnaire surveys and consultations with identified cities.	Please confirm whether DPIIT/GIZ will facilitate identification of nodal officers, scheduling of meetings and official communications with participating cities.	All cities have their nodal department identified for preparation and implementation of CLP. Required meetings will be facilitated by DPIIT/GIZ
12.	Main Task 1 (Pg 6)	Consultants to identify short-term, medium-term and long-term logistics measures.	Kindly clarify whether DPIIT has already prescribed a prioritisation framework for categorisation of logistics measures or whether the Consultant is expected to develop the methodology.	DPIIT/GIZ has developed a list of logistics infrastructure and other measures required in the City Logistics Plans (CLPs), which will serve as a reference for listing the provisions from the CLPs. Also, DPIIT has initiated discussions with the cities to start compiling information and reporting on the implementation readiness for each of the provisioned logistics infrastructure/measures of CLPs and to update on the status of implementation.
13.	Main Task 2 (Pg 6-8)	Support implementation of up to 10 measures and facilitate implementation of at least 2 measures per city.	Kindly clarify whether the Consultant's role is limited to technical advisory and handholding support or whether project management and implementation monitoring responsibilities are also envisaged.	The consultant shall support the cities in implementing the prioritised interventions, monitor progress, and documenting outcomes. Should provide technical assistance throughout the assignment. Implementation monitoring has to be done and documented as per TORs.
14.	Main Task 2 (Pg 7)	Preparation of implementation reports including pre-feasibility reports.	Please confirm whether pre-feasibility assessment is expected for all identified infrastructure projects or only for selected priority interventions approved by DPIIT and city authorities.	Pre-feasibility assessment is expected for all identified infrastructure projects. The methodology to be adopted for this can be flexible (for example, through consultations with the respective city/state departments and stakeholders) considering the time and budget constraints.
15.	Main Task 2 (Pg 7)	Identification of funding mechanisms and implementation models.	Please clarify whether DPIIT/GIZ will provide a list of preferred schemes, programmes and financing mechanisms to be evaluated as part of implementation planning.	The consultant should collect information on the preferred schemes, programmes and financing mechanisms to be evaluated as part of implementation planning. The consultant may consult with DPIIT and the city/State agencies.
16.	Main Task 2 (Pg 7)	Provide tender documents for cities for DPRs, surveys and related assignments.	Kindly confirm whether standard procurement templates and tender document formats will be made available to the Consultant.	No standard procurement templates or tender document formats are available. This needs to be coordinated with the city nodal departments. These should be prepared in coordination with the respective city nodal departments and in accordance with the applicable procurement procedures and requirements of the concerned city or State authority.

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17.	Main Task 2 (Pg 8)	Documentation of implemented measures and impact assessment.	Kindly clarify whether impact assessment is expected to be based on secondary information received from cities or whether independent field validation and measurement of outcomes is envisaged.	The impact assessment shall be based on the implemented logistics measures through information collection from the implementing agency and estimates.
18.	Main Task 2 (Pg 8)	At least 2 measures per city to be implemented.	Since actual implementation is dependent on decisions, approvals and funding by city authorities, kindly confirm whether achievement of implementation targets will be evaluated based on the Consultant's facilitation and technical support efforts.	The consultant is expected to provide technical guidance, handholding support, and implementation assistance to facilitate the implementation of at least two priority measures per city. Of upto about 50 logistics measures that may have been provisioned in the CLPs, the targeted measures are expected to be implementable. It is expected that the consultant shall make all reasonable efforts to support the achievement of these targets. The consultant is expected to have a strategic approach for achieving these results. Any delays shall be communicated to and mutually agreed upon with the concerned city nodal department, GIZ, and DPIIT.
19.	Main Task 3 (Pg 8)	Development of City Logistics Digital Dashboard.	Please confirm if any concept note, functional requirement specification, wireframes or architecture document for the proposed Dashboard is already available and will be shared with the selected Consultant.	The consultant is expected to develop the Dashboard's requirements (specifications etc.) based on the needs gathered as per Sub-task 1.
20.	Main Task 3 (Pg 8)	Dashboard to support tracking of CLP preparation and implementation.	Kindly clarify whether the Dashboard is expected to operate as a standalone system or integrate with external platforms such as PM GatiShakti, Smart City systems, GIS platforms and State Logistics Portals.	Dashboard is expected to be integrates with external platforms such as PM GatiShakti.
21.	Main Task 3 (Pg 8)	Dashboard to include login IDs for city nodal officers and implementing authorities.	Kindly provide the expected number of users, user roles and participating organisations to be accommodated within the Dashboard.	Users primarily include DPIIT, the State and city authorities, sectoral ministries and other stakeholders. However, the data entry is expected from DPIIT, about 50 cities, about 10 sectoral ministries/departments. The actual requirements to be assessed under Sub-task1 on concept development.

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22.	Main Task 3 (Pg 8)	Dashboard to visualise city report cards and implementation status.	Kindly confirm whether GIS-based visualisation, geo-tagging and map-based monitoring functionalities are expected as part of the Dashboard scope.	GIS-based visualization and map-based monitoring functionalities are not a must. But, such functionalities will be an advantage. To be discussed by the consultants during the concept development stage.
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23.	Main Task 3 (Pg 8)	Dashboard to enable real-time monitoring.	Kindly clarify whether data updates are expected through manual entry by city officials, API-based integration or a combination of both approaches.	Data updates are expected through manual entry by city officials as well as API-based integration (a combination of both Approaches).
24.	Main Task 3 (Pg 8)	Provision for submission of CLPs and implementation updates.	Kindly clarify whether migration/upload of historical CLPs, implementation records and supporting documentation is required as part of Dashboard development.	Data upload will be the responsibility of the involved ministries and agencies. Provision has to be made for historic data entry, for example by selection of year.
25.	Main Task 3 (Pg 8)	Dashboard with internet and intranet modules.	Please confirm if Development, Staging/UAT and Production environments for hosting the Dashboard will be provided by DPIIT/GIZ.	The Development, Staging/UAT and Production environments shall be the responsibility of the bidder. However, the hosting will have to be done on one of the existing government platforms (example GatiShakti), for which DPIIT/GIZ will facilitate.
26.	Main Task 3 (Pg 8)	Dashboard development and deployment.	Please confirm if there is any preferred technology stack, dashboard platform, database, GIS platform or reporting tool that bidders are expected to use.	GIZ does not have any preferred technology stack, dashboard platform, database, GIS platform or reporting tool. However, the bidder required to assess these as per Dashboard initial phase of the contract under Main Task 3 and Sub-task 1 of the TORs on "Concept development - Needs gathering from DPIIT and GIZ on the development of the City Logistics Dashboard. Existing government platforms such as GatiShakti would be helpful for sustenance of the Dashboard.
27.	Main Task 3 (Pg 8-9)	Dashboard development and hosting.	Kindly clarify the expected hosting environment (NIC/MeghRaj Cloud, Government Cloud, On-Premise infrastructure or any other environment) and ownership of hosting infrastructure.	This has to be decided in consultation with DPIIT during the needs assessment and concept development phase of the contract.
28.	Main Task 3 (Pg 8-9)	Dashboard development and integration.	Kindly share details of external applications, APIs or data exchange mechanisms with which the Dashboard is expected to interface.	GatiShakti is a potential platform for hosting the Dashboard. However, a decision on this will be taken by DPIIT in consultation with the contractor/successful bidder. Necessary approvals will be made available by DPIIT/concerned authorities.

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29.	Main Task 3 (Pg 8-9)	Dashboard development.	Kindly share expected data volumes and data formats, including structured databases, spreadsheets, GIS layers, scanned documents and reports that may need to be ingested into the Dashboard.	This is part of the tasks to be performed for fulfilling the TORs. Each city may have about 50 nos. of infrastructure/measures to be implemented.
30.	Main Task 3 (Pg 9)	Security Audit Report (D12).	Please confirm whether the security audit/VAPT is required to be conducted through a CERT-In empanelled agency and whether the cost should be included in the Consultant's proposal.	Costs for security audits have to be accounted by the bidder. Security audit required as per NIC requirements. Costs may be quoted under the provision of "Other Costs" – refer financial template.
31.	Information Security Requirements (Pg 18-19)	Requirement for ISO 27001 aligned controls, VAPT, backups and disaster recovery.	Kindly confirm whether DPIIT/GIZ has prescribed security standards, recovery objectives (RPO/RTO), architecture requirements or security templates to be followed.	The bidder must ensure that the design, development, testing, deployment, operations, and handover of the Dashboard are executed in strict alignment with ISO/IEC 27001:2022 controls. The Dashboard requires security audits from NIC.
32.	Main Task 3 (Pg 9)	Operations and maintenance until project completion.	Kindly clarify the expected service levels including uptime, defect resolution timelines, incident response timelines and helpdesk support obligations during O&M.	The consultant shall be responsible for identifying and resolving all issues and conflicts arising during the O&M period and ensuring their resolution until successful completion of the project.
33.	Main Task 3 (Pg 8)	Resource section, peer learning and query management module.	Kindly confirm whether the Dashboard is expected to include workflow management, notifications, document management and approval functionalities.	Workflow management, notifications, document management and approval functionalities are not foreseen.
34.	Workshops, Events and Trainings (Pg 16-17)	Workshops, trainings and peer learning sessions to be conducted.	Kindly clarify whether venue, participant mobilisation and event logistics will be facilitated by DPIIT/GIZ and whether associated costs should be included in the financial proposal.	In-person workshops/training programmes, the travel, boarding and lodging will be the responsibility of the participants, therefore, consultant need not to quote for the travel, boarding and lodging cost of the workshop participants. The tenderer is required quote costs for venue and logistics costs viz. conference venue, food, audio visuals, etc. at the venue for implementing the workshops/training programmes.

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				Please note that, there is a possibility of DPIIT providing venue at their premises, in which case, costs will not be incurred by the bidder.
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35.	Travel Requirements (Pg 17)	35 trips have been considered for estimation purposes.	Kindly confirm whether bidders should price the assignment based on the travel assumptions specified in the ToR and whether additional travel, if required, will be reimbursed separately.	Bidders should price the assignment based on the travel assumptions specified in the ToR. No other separate reimbursements are foreseen under this contract.
36.	Technical Assessment Criteria (Pg 11)	Similar assignments required for qualification.	Kindly confirm whether ongoing assignments, consortium assignments and projects where the bidder delivered a defined workstream under a larger contract may be submitted as reference projects.	GIZ recommends that the lead partner ensure the submission of all satisfactorily completed assignments.
37.	Deliverables Schedule (Pg 9-10)	Deliverables across 25 cities.	Kindly clarify whether deliverables and approvals will be undertaken city-wise, cluster-wise or through consolidated submissions covering all cities.	The deliverables are specified in the TORs. The deliverables related to cities shall be separate for each of the 25 identified cities.
38.	Terms of Reference, Chapter 8 (Requirements on the Format of the Tender), and the "CV Template" listed among the tender documents	ToR Chapter 8 states that CVs of proposed personnel "must be submitted using the format specified in the terms and conditions for application," must not exceed 4 pages each, and must clearly show the position and duration held on each reference project. A separate "CV Template" is also listed among the documents issued for this RFQ.	Please confirm whether GIZ's own CV Template (as listed among the tender documents) is the mandatory format for all submitted CVs, or whether an expert's existing CV — prepared in another internationally recognised format (e.g., a multilateral development bank's standard CV format) — is acceptable, provided it stays within 4 pages and clearly shows the position held and duration on each reference project.	The CV format provided is indicative. Bidders may submit the CVs in their own format; however, they are requested to ensure that all the necessary information and details are duly provided.
39.	Terms of Reference, Main Task 3 (Centralized City Logistics Dashboard) — Sub-task 1 (Dashboard concept and architecture) and Sub-task 2	The ToR requires the contractor to finalise the Dashboard concept and architecture, "including where to host the Dashboard, etc." (Sub-task 1), and to develop the Dashboard "on the existing hosting platform, as may be decided by DPIIT" (Sub-task 2),	Please clarify (a) whether the cost of hosting infrastructure/licensing for the City Logistics Dashboard is to be included in the bidder's financial proposal, or will be provided/borne separately by DPIIT/NIC on a government hosting platform; and (b) whether the "existing hosting platform" referred to in the ToR will be identified to bidders before the Technical Proposal is due, so the Dashboard architecture and cost can be planned accordingly.	At the development stage, the requirements of infrastructure, servers, cloud environment, security audits, and related licenses shall be the responsibility of the consultant. However, the hosting will have to be done on one of the existing government platforms (example GatiShakti), for which DPIIT/GIZ will facilitate the consultant.

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	(Dashboard development)	without specifying which party bears the hosting infrastructure/licensing cost or the timeline for DPIIT's hosting-platform decision.		
40.	Terms of Reference	The consultant is expected to provide technical support to city/state authorities for planning and implementation of logistics measures, with an aim of facilitating the implementation of at least 2 measures (preferably 4) per city across the 25 cities.	Could you please clarify the expected role and level of responsibility of the consultant in achieving the implementation of the identified measures, particularly where implementation is dependent on decisions, approvals, funding and actions by the respective city/state authorities?	The consultant's role shall be to provide technical advisory, implementation planning, and handholding support to facilitate the implementation of the identified logistics measures in respective CLPs of 25 cities. The consultant must ensure that logistics measures are implemented as per requirements specified in ToRs.
41.	Terms of Reference	The consultant is required to review the City Logistics Plans of the 25 identified cities and prepare a comprehensive list of logistics measures and implementation roadmaps. The assignment is scheduled to commence in September 2026, with the first deliverables also due in September 2026.	Could GIZ clarify whether the City Logistics Plans, existing implementation-status information and relevant city-level data/documents for all 25 cities will be made available to the consultant at the commencement of the assignment, and whether GIZ/DPIIT will facilitate access to the concerned city/state authorities for the required consultations and data collection?	Yes, DPIIT/GIZ will provide the available information for the identified cities, including the final approved CLPs and implementation status information, during the initial phase of the assignment. DPIIT/GIZ will also facilitate coordination with the designated nodal departments responsible for CLP preparation and implementation for all 25 cities. The respective nodal departments will support the consultant in undertaking stakeholder consultations and collecting the information required for implementation planning.
42.	Terms of reference (ToR) for the procurement of Services (Page 5 of 20)	Main Task 1: Preparation of a comprehensive list of logistics measures and implementation status documentation <i>A detailed list of feasible short-term, medium-term, and long-term logistics measures as mentioned in the CLPs to be implemented in each of the 25 cities, including infrastructure, mobility,</i>	Requesting if GIZ could please provide the list of the 25 cities proposed under the assignment, together with the status of CLP preparation, approval and implementation, where available. This information would help bidders better understand the scope of work across cities and estimate the level of effort, resource deployment and travel requirements for the assignment.	The cities are spread across the country. List will be made available to the successful bidder on award of contract.

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		<i>and management aspects.</i>		
43.	Terms of reference (ToR) for the procurement of Services (Page 5 of 20)	Main Task 1: Preparation of a comprehensive list of logistics measures and implementation status documentation <i>Deliverables:</i> <i>D1: List of identified city logistics measures to be implemented for each of the identified 25 cities based on questionnaire surveys, secondary data, and consultations with the stakeholders</i> <i>D2: Workshop report with the cities for identifying city logistics measures to be implemented in each of the 25 cities</i>	We understand that Deliverables D1 and D2 are required to be submitted by September 2026, which provides a relatively limited mobilisation period from project commencement. Requesting if GIZ could please clarify the following, as timely delivery of these outputs would be dependent on the availability of key inputs and coordination support: 1. Availability of CLPs and Supporting Information Requesting if GIZ could please confirm whether the existing City Logistics Plans (CLPs) and other relevant background documents for the identified cities will be shared with the selected consultant at the outset of the assignment to facilitate timely completion of these deliverables. 2. City-Level Coordination Support Requesting if GIZ could please clarify whether nodal officers will be designated within each participating city and state agency to support coordination, data collection, stakeholder consultations, and implementation-related discussions. Further, will GIZ facilitate engagement with relevant city and state stakeholders, where required, during the course of the assignment.	1. Yes, the existing City Logistics Plans (CLPs) and other relevant background documents for the identified cities will be shared with the selected consultant by DPIIT at the outset of the assignment to facilitate timely completion of these deliverables. 2. Yes, cities have designated nodal officers for each participating city to support coordination, data collection, stakeholder consultations, and implementation-related discussions. Further, DPIIT/GIZ facilitate engagement with relevant city and state stakeholders, where required, during the course of the assignment.
44.	Terms of reference (ToR) for the procurement of Services (Page 6 of 20)	Main Task 2: Implementation Roadmaps and Handholding Support	Requesting if GIZ could please clarify whether implementation support under Main Task 2 is expected to commence simultaneously across all 25 cities or be rolled out in phases. This information would help bidders plan resources and implementation support activities more effectively. more effectively.	Implementation support under Main Task 2 is expected to be provided across all 25 identified cities simultaneously. The sequencing and phasing of activities may be finalised in consultation with DPIIT and GIZ, based on the implementation readiness and requirements of the respective cities. The consultant shall plan and deploy resources accordingly to ensure timely delivery of the assignment.

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45.	Terms of reference (ToR) for the procurement of Services (Page 6-7 of 20)	Main Task 2: Implementation Roadmaps and Handholding Support <i>D9: Documentation of at least 2 measures (preferably 4 measures) implemented per city for 25 cities</i>	Requesting if GIZ could please clarify the criteria that will be used to determine whether a logistics measure has been "implemented" under Deliverable D9. For instance, would administrative approval, tendering/procurement, award of work, commencement of implementation, or full operationalisation qualify as implementation for the purpose of this assignment. Further, considering that decisions related to approvals, funding, procurement and implementation rest with the respective city/state authorities, kindly clarify the extent to which the consultant will be accountable for achieving the targeted implementation of measures under Main Task 2.	For the purpose of D9, a logistics measure shall be considered "implemented" if the infrastructure/measure has been put in place. Of the estimated upto 50 such measures provisioned for each city, the implementation readiness has to be assessed and the target achieved.
46.	Terms of reference (ToR) for the procurement of Services (Page 7 of 20)	Main Task 2: Implementation Roadmaps and Handholding Support <i>Sub-task 1: Field visits and implementation road maps Develop draft detailed reports for identified 25 cities on implementation of the logistics measures including physical infrastructure, transport and mobility measures, estimated costs, timelines, potential funding sources and management and enforcement measures.</i>	We request GIZ to kindly clarify the expected level of project preparation support under the assignment. Specifically, is the Consultant expected to support projects up to the feasibility/concept stage, or also undertake DPR preparation, detailed design, cost estimation, bid document preparation, and related implementation support. This clarification will help bidders appropriately estimate the required effort and resources.	The Consultant expected to support projects up to the feasibility/concept stage and are not required to undertake DPR preparation, detailed designs. May be required to support in cost estimation, bid document preparation, and related implementation support.
47.	Terms of reference (ToR) for the procurement of Services (Page 7 of 20)	Main Task 2: Implementation Roadmaps and Handholding Support <i>Sub-task 2: Handholding support for implementation Provide necessary</i>	Requesting if GIZ could please clarify the scope of support envisaged under Sub-task 2(b). While the ToR indicates that the consultant shall prepare tender documents and related documentation for engagement of consultants, preparation of pre-feasibility studies, DPRs, surveys and consultations, it is not clear whether the consultant's role is limited to preparation of these documents or also extends to supporting	Yes, the consultant shall prepare tender documents and related documentation for engagement of consultants for preparation of pre-feasibility studies, DPRs, surveys etc. If the cities require support in launching tenders and bid evaluations, the consultant will be required to extend support to the subsequent procurement process, including bid management, proposal evaluation, technical assessments and selection of agencies/consultants by the implementing

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		documentation (tender docs etc.) for the city/state implementing authority on taking up implementation. This includes tender documents for engagement of consultants for preparation of pre-feasibility reports, DPRs, field surveys, consultations etc.	the subsequent procurement process, including bid management, proposal evaluation, technical assessments and selection of agencies/consultants by the implementing authorities.			authorities.		
48.	Terms of reference (ToR) for the procurement of Services (Page 15 of 20)	Estimation of days of experts:		We request GIZ to kindly review the overall person-day allocation proposed for the assignment.			Given the project requirements, the number of expert days (as specified in the table below) have been defined in the Terms of Reference and, therefore, further modification in the number of days is not possible. The bidder is expected to derive a suitable methodology/strategy/processes etc. to fulfil the tasks and deliverables as per TORs.	
		Team Leader	Upto 50 days	Position	Allocated Days	Per Site Days		
		Expert 1: Junior Expert (Coordinator at DPIIT)	Upto 15 days	Team Leader	Upto 50 days	2		
				Expert 1: Junior Expert (Coordinator at DPIIT)	Upto 150 days	6		
		Expert 2: Urban Planning/ Logistics/Transport Expert (2 nos)	Upto 20 days in total	Expert 2: Urban Planning/ Logistics/Transport Expert (2 nos)	Upto 200 days in total	8		
		Expert 3: IT/Digital Systems Expert (2 nos)	Upto 15 days in total	Expert 3: IT/Digital Systems Expert (2 nos)	Upto 150 days in total	6		
		Pool of Experts – upto 7 nos.	Upto 25 days	Pool of Experts – upto 7 nos.	Upto 250 days	10		
					The assignment covers 25 cities and includes implementation planning, stakeholder			

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		consultations, handholding support, procurement support, City Logistics Dashboard development and operationalization, monitoring, documentation, and reporting. In addition, the ToR requires: One in-person workshop (up to 2 days) involving all 25 cities for finalization of implementation strategies; One in-person dashboard training (up to 2 days) and up to three online training sessions; Five online peer-learning sessions; and Two in-person peer-learning workshops (up to 2 days each). While the workshop durations specified in the ToR account only for the event days, significant expert effort would also be required for planning, preparation of materials, coordination with stakeholders, travel, facilitation, post-workshop support, documentation, and follow-up actions. Further, city-level engagements and implementation support activities would need to be undertaken concurrently across the 25 cities. Given the breadth of activities envisaged under the assignment, the current person-day allocation appears limited. We therefore request GIZ to consider increasing the overall allocation of expert days across the proposed team structure to ensure adequate technical support and effective delivery of the assignment objectives. Proposed person-days - <table><tr><th>Position</th><th>Allocated Days</th><th>Per Site Days</th></tr><tr><td>Team Leader</td><td>Upto 75 days</td><td>3</td></tr><tr><td>Expert 1: Junior Expert (Coordinator at DPIIT)</td><td>Upto 250 days</td><td>10</td></tr><tr><td>Expert 2: Urban Planning/ Logistics/Transport Expert (2 nos)</td><td>Upto 250 days in total</td><td>10</td></tr><tr><td>Expert 3: IT/Digital</td><td>Upto 150 days in</td><td>6</td></tr></table>	Position	Allocated Days	Per Site Days	Team Leader	Upto 75 days	3	Expert 1: Junior Expert (Coordinator at DPIIT)	Upto 250 days	10	Expert 2: Urban Planning/ Logistics/Transport Expert (2 nos)	Upto 250 days in total	10	Expert 3: IT/Digital	Upto 150 days in	6	
Position	Allocated Days	Per Site Days																
Team Leader	Upto 75 days	3																
Expert 1: Junior Expert (Coordinator at DPIIT)	Upto 250 days	10																
Expert 2: Urban Planning/ Logistics/Transport Expert (2 nos)	Upto 250 days in total	10																
Expert 3: IT/Digital	Upto 150 days in	6																

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			Systems Expert (2 nos)	total		
			Pool of Experts – upto 7 nos.	Upto 500 days	20	
49.	Terms of reference (ToR) for the procurement of Services (Page 12 of 20) AND (Page 16 of 20)	4A: Personnel concept Team Leader, 1 no. (upto 50 person days) AND Specification of inputs Team Leader - Number of days per expert - 60 Days	Requesting if GIZ could please clarify the person-day allocation for the Team Leader. While Section 4A (Personnel Concept, Page 12) specifies the Team Leader input as "up to 50 person-days", the Specification of Inputs (Page 16) indicates 60 person-days for the Team Leader.			50 days is the correct number of days for the Team Leader
50.	Terms of reference (ToR) for the procurement of Services (Page 8 of 20)	Main Task 3: Centralized City Logistics Dashboard	Requesting if GIZ could please clarify the following with respect to the development, operation and handover of the City Logistics Dashboard: a) Technology Platform and Architecture Whether there is any preferred technology stack, dashboarding platform, database, GIS platform, hosting environment or application framework that should be adopted for development of the Dashboard, including any specific DPIIT, NIC or Government of India standards and requirements that need to be followed. b) Hosting Infrastructure and Associated Costs Whether hosting infrastructure, servers, cloud environment, domain, security certificates and any associated software licences required for development and operation of the Dashboard will be provided by DPIIT/GIZ or are required to be included within the consultant's scope and financial proposal. Further, if the hosting environment is to be provided by DPIIT/GIZ, kindly indicate the expected timelines for provision of the infrastructure and necessary access, as these may impact the development,			a) GIZ does not have any preferred technology stack for delivering this solution. At the development stage, the requirements of infrastructure, servers, cloud environment, security audits, and related licenses shall be the responsibility of the bidder. b) The hosting will have to be done on one of the existing government platforms (example GatiShakti), for which DPIIT/GIZ will facilitate. c) Yes, the Dashboard is expected to integrate with any existing DPIIT, NIC, PM Gati Shakti, LEADS, ULIP or other Government platforms/systems. Regarding the expected scope of operations and maintenance support, including whether any post-handover warranty or support period beyond the contract duration is envisaged, all the services will end with the contract end date.

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			testing and deployment schedule of the Dashboard. c) System Integration and Post-Handover Support Whether the Dashboard is expected to integrate with any existing DPIIT, NIC, PM Gati Shakti, LEADS, ULIP or other Government platforms/systems. In addition, kindly clarify the expected scope of operations and maintenance support, including whether any post-handover warranty or support period beyond the contract duration is envisaged.	
51.	Terms of reference (ToR) for the procurement of Services – Sub-task 2: Handholding support for implementation	Conduct peer learning sessions for all the cities (online – 5 nos.; and physical – at least 3 nos. of 2 days each).	Requesting clarification on basis for determining 35 trips for covering the requirements across 25 cities, and how will the proposed number of trips be adequate for the scope of work.	Total 25 cities are involved in the assignment. As specified in the TORs, 1-2 travels per city with upto 3 days per city are considered for estimating costs by the bidder. Total 35 round trip travels of total 100 days would be adequate for the scope of work.
52.	Terms of reference (ToR) for the procurement of Services – 4. Criteria for Eligibility of firms	The firm must have successfully completed or substantially completed at least 2 similar assignments in the last 7 years.	Kindly clarify the percentage of work completion that shall be considered as “substantially completed” for the purpose of meeting the eligibility criteria.	“Substantially completed” indicates that the project has most of its major work finished and is close to completion, but may still require minor tasks, adjustments, or final touches before it is fully finalized. It signifies that the project is in its final stages or is completed but not yet officially completed.
53.	Terms of reference (ToR) for the procurement of Services – 4A: Personnel concept	Key expert 1- Junior Expert - Coordinator, 1 no. (upto 150 person days) The Coordinator is required to be stationed at the Logistics Division of DPIIT in New Delhi.	Kindly clarify whether the Coordinator (Key Expert 1) is required to be stationed at DPIIT on a full-time basis for all 150 days continuously, or whether the deployment may be distributed across the assignment period with a hybrid arrangement, as per project requirements.	The deployment may be distributed across the assignment period with a hybrid arrangement, as per project requirements. The Coordinator shall ensure regular coordination with DPIIT and be available, as required, for meetings, progress reviews, consultations, and guidance to support the effective execution of the assignment.
54.	Terms of reference (ToR) for the procurement of Services – Estimation of days of experts	Team Leader – Upto 50 days Team Leader – number of days per expert 60 days	A discrepancy is observed between Section 4A and the “Estimation of Days of Experts” table, which specifies the Team Leader’s input as up to 50 person-days, and the “Specification of Inputs” costing table, which indicates 60 days. Kindly clarify the applicable number of person-days to be considered for costing.	50 days is the correct number of days for the Team Leader. The same should be considered for the costing.

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	and Specification of inputs			
55.	Terms of reference (ToR) for the procurement of Services – Sub-task 2: Handholding support for implementation Specification of inputs	Conduct peer learning sessions for all the cities (online – 5 nos.; and physical – at least 3 nos. of 2 days each). Other costs Training venue and logistics costs at the venue, viz. training venue, food, AV, LED Screen etc - Peer learning session/ workshop (2nos) of 2 days each	A discrepancy is observed between Main Task 2, Sub-task 2(f), which specifies at least 3 physical peer-learning workshops of 2 days each, and the “Specification of Inputs / Workshops” section, which provides for 2 workshops. Kindly clarify the number of peer learning workshops to be considered for costing.	The correct details for the peer learning session/workshop is “online – 5 nos; and in-person workshop –2 nos. of 2 days each for upto 50 participants” covering all 25 cities.
56.	Terms of reference (ToR) for the procurement of Services	Main Task 1: Preparation of a comprehensive list of logistics measures and implementation status Deliverables: D1: List of identified city logistics measures to be implemented for each of the identified 25 cities based on questionnaire surveys, secondary data, and consultations with the stakeholders D2: Workshop report with the cities for identifying city logistics measures to be implemented in each of the 25 cities D3: Draft comprehensive list of logistics measures to be implemented in each of the 25 identified cities (short-term, medium-term and long-term). D4: Finalised comprehensive list of logistics measures to be	We request to provide the list of the 25 cities prior to bid submission, along with clarification on whether the approved City Logistics Plan will be made available.	Yes, DPIIT/GIZ will provide the list of the 25 cities for CLP implementation during initial phase of the assignment. The approved City Logistics Plan will have to be collected from the cities directly and can be made available if are already with DPIIT.

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		implemented in each of the 25 identified cities (short-term, medium-term and long-term).		
57.			We kindly request GIZ to clarify whether nodal officers will be designated in each participating city and relevant state agency to facilitate coordination, data collection, stakeholder consultations, and implementation-related discussions. We also request clarification on whether GIZ will facilitate stakeholder engagement, where required, during the assignment.	Each of the 25 cities have a designated nodal department for CLP implementation. This nodal department will facilitate coordination, data collection, stakeholder consultations, and implementation-related discussions as required. DPIIT will inform the 25 cities on extending support to the contractor. GIZ will provide additional coordination support if required.
58.	Terms of reference (ToR) for the procurement of Services	Main Task 2: Implementation Roadmaps and Handholding Support In consultation with the city, prepare actionable planning guidance and support to city/State authorities for implementing up to 10 measures per city, with at least 2 measures (preferably 4 measures) actively implemented per city.	We kindly request GIZ to clarify whether the implementation support under Main Task 2 is expected to commence simultaneously across all 25 cities or be undertaken in phases, to enable effective resource and implementation planning.	Implementation support under Main Task 2 is expected to be provided across all 25 identified cities simultaneously. The sequencing and phasing of activities may be finalised in consultation with DPIIT and GIZ, based on the implementation readiness and requirements of the respective cities. The consultant shall plan and deploy resources accordingly to ensure timely delivery of the assignment.
59.	Terms of reference (ToR) for the procurement of Services	Main Task 2: Implementation Roadmaps and Handholding Support In consultation with the city, prepare actionable planning guidance and support to city/State authorities for implementing up to 10 measures per city, with at least 2 measures (preferably 4 measures)	We kindly request GIZ to clarify the criteria for considering a logistics measure as "implemented" under Deliverable D9, including whether approval, procurement, work award, commencement, or full operationalisation would qualify. We also request clarification on the consultant's accountability for achieving the targeted implementation, given that approvals, funding, procurement, and execution are primarily the responsibility of city/state authorities.	For the purpose of D9, a logistics measure shall be considered "implemented" if the infrastructure/measure has been put in place. Of the estimated upto 50 such measures provisioned for each city, the implementation readiness has to be assessed and the target achieved.

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		actively implemented per city. D9: Documentation of at least 2 measures (preferably 4 measures) implemented per city for 25 cities		
60.	Terms of reference (ToR) for the procurement of Services	Main Task 2: Implementation Roadmaps and Handholding Support Sub-task 2: Handholding support for implementation Provide necessary documentation (tender docs etc.) for the city/state implementing authority on taking up implementation. This includes tender documents for engagement of consultants for preparation of pre-feasibility reports, DPRs, field surveys, consultations etc.	We kindly request GIZ to clarify the scope of support under Sub-task 2(b), specifically whether the consultant's role is limited to preparing tender and related documents, or also includes subsequent procurement support such as bid management, proposal evaluation, technical assessment, and selection of agencies/consultants by the implementing authorities.	Yes, the consultant shall prepare tender documents and related documentation for engagement of consultants for preparation of pre-feasibility studies, DPRs, surveys etc. If the cities require support in launching tenders and bid evaluations, the consultant will be required to extend support to the subsequent procurement process, including bid management, proposal evaluation, technical assessments and selection of agencies/consultants by the implementing authorities.
61.	Terms of reference (ToR) for the procurement of Services	Main Task 3: Centralized City Logistics Dashboard	We kindly request clarification on whether any preferred technology stack, dashboarding platform, database, GIS platform, hosting environment, or application framework is to be adopted for the Dashboard, including any specific DPIIT, NIC, or Government of India standards and requirements to be followed.	The consultant may propose an appropriate technology solution based on industry best practices. The final technology architecture, hosting environment, and applicable DPIIT, NIC, or Government of India standards and requirements shall be finalised in consultation with DPIIT during the design and development phase of the assignment.
62.			We kindly request clarification on whether hosting infrastructure, servers, cloud environment, domain, security certificates, and associated software licences for the Dashboard will be provided by DPIIT/GIZ or are to be included in the consultant's scope and financial proposal.	The hosting infrastructure, servers, cloud environment, domain, security certificates, and associated software licences for the Dashboard will not be provided by DPIIT/GIZ. It should be included in the consultant's scope and financial proposal.

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			If provided by DPIIT/GIZ, kindly indicate the expected timeline for provision of infrastructure and access, as this may impact the Dashboard's development, testing, and deployment schedule.	
63.			We kindly request clarification on whether the Dashboard is required to integrate with any existing DPIIT, NIC, PM Gati Shakti, LEADS, ULIP, or other Government platforms/systems. Further, kindly clarify the expected scope of operations and maintenance support, including whether any post-handover warranty or support period beyond the contract duration is envisaged.	Yes, the Dashboard is expected to integrate with any existing DPIIT, NIC, PM Gati Shakti, LEADS, ULIP or other Government platforms/systems. Regarding the expected scope of operations and maintenance support, including whether any post-handover warranty or support period beyond the contract duration is envisaged, all the services will end with the contract end date.
64.	Objective of Consultancy Services	The overall objective of the consultancy services is to undertake high quality technical work to facilitate the city/state authorities in implementation of city logistics plans across 25 identified cities in India.	Kindly provide the list of the 25 identified cities for the technical support on implementation of City Logistics Plan for the purpose of cost estimation and resource planning	Yes, DPIIT/GIZ will provide the list of the 25 cities for CLP implementation during initial phase of the assignment. The approved City Logistics Plan will have to be collected from the cities directly and can be made available if are already with DPIIT.
65.	Tasks to be performed by the contractor Main Task 1- Sub-task 1: Information Collection & Review	Information collection – the City Logistics Plans of the 25 cities, the CLP Guidelines (2024) of DPIIT, and the provisions of the National Logistics Policy (NLP), GatiShakti, LEADS Index 2025 framework of DPIIT.	We understand that the relevant studies/reports pertaining to the identified cities will be provided by DPIIT/GIZ for execution of the assignment. Kindly confirm	The relevant studies/reports pertaining to the identified cities are to be collected by the consultant from the cities. The City Logistics Plans can be made available if are already with DPIIT.
66.	Tasks to be performed by the contractor And Costing Requirements	35 round trips - flights within the country of assignment during service delivery. The specific travel cities are to be determined. Consultants should submit bids based on PAN-India travel. Subject to actuals	The ToR envisages travel across 25 cities while the costing section provides for 35 flights/trips. Kindly clarify the expected number of city visits to be budgeted and whether additional approved travel shall be reimbursed on actuals. Further, kindly provide the list of identified cities and indicate the cities for which multiple visits are envisaged for the purpose of cost estimation and resource planning.	Total 25 cities are involved in the assignment. As specified in the TORs, 1-2 travels per city with upto 3 days per city are considered for estimating costs by the bidder. Total 35 round trip travels of total 100 days would be adequate for the scope of work.

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			Kindly Clarify	
67.	Tasks to be performed by the contractor And Workshops, Events and Trainings	Main Task 2: Handholding Support Sub-task 2(f): Conduct peer learning sessions for all the cities (online – 5 nos.; and physical – atleast 3 nos. of 2 days each) And Conduct peer learning sessions/workshops (online – 5 nos; and in-person workshop –2 nos. of 2 days each for upto 50 participants) covering all 25 cities.	The ToR mentions at least 3 physical peer-learning sessions, whereas the costing section provides 2 physical peer-learning workshops. We understand that any additional physical peer-learning workshops/sessions beyond the quantity specified in the costing requirements shall be undertaken subject to prior approval and reimbursed separately on actuals. Kindly confirm.	The correct details for the peer learning session/workshop is “online – 5 nos; and in-person workshop –2 nos. of 2 days each for upto 50 participants” covering all 25 cities.
68.	Tasks to be performed by the contractor Main Task 3: Centralized City Logistics Dashboard Sub-task 2(c): IT Security Audit of the Dashboard	D12: Security Audit report of the City Logistics Dashboard	We understand that the Security Audit of the City Logistics Dashboard will be arranged by the Client/concerned authority and that associated costs need not be included in the financial proposal. Kindly confirm	The Security Audit of the City Logistics Dashboard shall be carried out by the consultant as per the applicable requirements of DPIIT/NIC. Costs for security audits have to be accounted by the bidder. Costs may be quoted under the provision of “Other Costs” – refer financial template.
69.	Criteria for Eligibility of firms: Weighted Criteria:	The firm must demonstrate experience in executing at least 1 multi-city urban assignment (covering 5 or more cities under a	We request the Authority to also include state-level assignments under this criterion, as several large-scale logistics, mobility, and urban planning projects are undertaken at the state level and involve multiple cities under a single engagement.	Given the project requirements, the eligibility criteria have been defined in the Terms of Reference and, therefore, further modification in the eligibility criteria is not possible.

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		single contract) for a government entity, multilateral agency (like the World Bank or ADB), or national body. Note: The consultant firm should possess the organizational capacity, project management frameworks, and resource depth to mobilize multiple field teams at once without causing delays in one city while focusing on another.	Proposed Revision: The firm must demonstrate experience in executing at least 1 multi-city (covering 5 or more cities under a single contract)/ state-level urban assignment for a government entity, state government, multilateral agency (like the World Bank or ADB), or national body. Kindly Consider	
70.	ToR Section 1> Objective of the Consultancy Services & Section 2> Tasks to be performed by the contractor	Assignment covers "25 identified cities".	Kindly provide the list of 25 identified cities proposed to be covered under the assignment or confirm whether the list will be shared with the selected bidder after award of the contract.	Yes, DPIIT/GIZ will share the list with the selected bidder after award of the contract.
71.	ToR Section 2, Main Task 1	Review of CLPs and logistics plans for 25 cities.	We understand that DPIIT/GIZ will facilitate collection of the existing City Logistics Plans (CLPs), City Logistics Action Plans, relevant datasets, and other related documentation for the 25 cities. Kindy confirm.	Yes, DPIIT/GIZ will facilitate collection of the existing City Logistics Plans (CLPs), City Logistics Action Plans, relevant datasets, and other related documentation for the 25 cities. However, it will be responsibility of the consultant to coordinate with the cities and collect the required reports and information.
72.	ToR Section 2, Main Task 2: Implementation Roadmaps and Handholding Support Sub-task 1: Field visits and implementation	b) Develop draft detailed reports for identified 25 cities on implementation of the logistics measures including physical infrastructure, transport and mobility measures, estimated costs, timelines, potential funding sources and	We understand that the assignment requires preparation of a detailed list of feasible short-, medium-, and long-term logistics measures for each of the 25 cities, along with an assessment of their implementation status. Kindly indicate the number of logistics measures/projects requiring pre-feasibility assessment, to enable bidders to appropriately assess the scope of work and resource requirements.	Each city has upto about 50 logistics measures provisioned in the CLPs. DPIIT/GIZ has developed a list of logistics infrastructure and other measures required in the City Logistics Plans (CLPs), which will serve as a reference for listing the provisions from the CLPs. Also, DPIIT has initiated discussions with the cities to start compiling information and reporting on the implementation readiness for each of the provisioned logistics infrastructure/measures of CLPs and to update on the status of implementation.

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	road maps	management and enforcement measures, including: 1. For physical infrastructure: a pre-feasibility report with exact locations/sites where the infrastructure is required to be developed; technical/technology details for green logistics aligned to Logistics 5.0, requirements of land use conversion approvals from Master Plan if applicable, requirements of statutory approvals as relevant, financial aspects including cost estimates, funding sources, implementation (business) model – private, public, PPP etc., timeline.		
	ToR Section 2, Main Task 2 Implementation Roadmaps and Handholding Support ToR Deliverable D9	Sub-task 2: Handholding support for implementation a) Provide actionable planning guidance and support to city/state authorities for implementing up to 10 measures per city, with the aim of at least 2 measures (preferably 4 measures) to get actively implemented per city. Deliverable D9 - Documentation of at least 2 measures (preferably 4)	Kindly clarify the definition of “implemented” and confirm whether approvals, tendering, pilot implementation, commencement of works, or physical completion would qualify as implementation under the assignment. Please indicate the kind of documentary evidence which would be valid.	For the purpose of D9, a logistics measure shall be considered "implemented" if the infrastructure/measure has been put in place. Of the estimated upto 50 such measures provisioned for each city, the implementation readiness has to be assessed and the target achieved. The consultant must ensure that logistics measures are implemented as per requirements specified in ToRs.

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		implemented per city.		
73.	ToR Main Task 2, Handholding Support	Consultant to facilitate implementation of city logistics measures.	We understand that implementation of the proposed interventions is dependent upon the actions and decisions of the respective city/state authorities. Kindly confirm that any delays attributable to government stakeholders or other external factors beyond the Consultant's control would not have any bearing on the final payment to the Consultant.	The consultant is expected to provide technical guidance, handholding support, and implementation assistance to facilitate the implementation of at least two priority measures per city. Of upto about 50 logistics measures that may have been provisioned in the CLPs, the targeted measures are expected to be implementable. It is expected that the consultant shall make all reasonable efforts to support the achievement of these targets. The consultant is expected to have a strategic approach for achieving these results. Any delays shall be communicated to and mutually agreed upon with the concerned city nodal department, GIZ, and DPIIT.
74.	ToR Main Task 3, City Logistics Dashboard	Development and operationalization of dashboard.	Kindly clarify the proposed hosting environment and location, approved technology stack, data-residence requirements, domain/SSL arrangements, and whether hosting, cloud, database, software license and other recurring costs during and after the contract are to be included in the financial proposal. Since no specific provision for dashboard development, licensing, hosting, and associated infrastructure costs is indicated in the Financial Proposal Template.	At present, no specific hosting environment, hosting location, technology stack, data residency requirements, domain/SSL arrangements, or software platforms have been prescribed. These requirements shall be finalised by the consultant in consultation with DPIIT during the dashboard design and development phase. The Financial Proposal should be prepared in accordance with the Financial Proposal Template provided by GIZ. Any requirements relating to hosting, cloud infrastructure, databases, software licences, and other recurring costs shall be addressed in accordance with the agreed technical solution and the provisions of the contract.
75.	ToR Section 5 Costing Requirement s> Assignment of personnel and travel	PAN-India travel with cities yet to be determined.	We understand that the assignment covers 25 cities across different geographical regions. Kindly indicate the expected geographical spread of the identified cities to facilitate appropriate resource mobilisation and travel planning at the bidding stage.	The final list of identified cities with approved CLPs will be shared by DPIIT/GIZ during the initial phase of the assignment. For the purpose of bid preparation and resource planning, consultants should consider that the assignment may cover cities located across India and plan their mobilisation accordingly.

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	expenses			
76.	ToR Chapter 7 Data Protection> Information security	Information security (ISO/IEC 27001 alignment)	We understand that the assignment requires the Consultant to comply with extensive data protection and information security requirements, including ISO/IEC 27001:2022-aligned controls, independent VAPT/penetration testing, security audits, secure hosting, vulnerability management, backup and disaster recovery arrangements, and related security infrastructure for the City Logistics Dashboard. Kindly confirm whether the costs associated with these requirements, including VAPT/penetration testing, security audits, hosting, cybersecurity tools/services, backup and disaster recovery, and other related infrastructure and compliance requirements, are to be borne by the Consultant. As these requirements may have a significant impact on the overall project costing, kindly clarify the expected scope and cost responsibility at the bidding stage.	The requirements applicable to the assignment are set out in Chapter 7 of the ToR. The Consultant shall implement information security measures aligned with ISO/IEC 27001:2022 and industry good practices appropriate to the proposed solution. At the development stage, the requirements of infrastructure, servers, cloud environment, security audits, and related licenses shall be the responsibility of the bidder. Costs for security audits have to be accounted by the bidder. Costs may be quoted under the provision of "Other Costs" – refer financial template At present, no specific technology stack, programming language, database, or dashboard framework has been prescribed. The consultant may propose an appropriate technology solution based on industry best practices. The final technology stack and system architecture shall be discussed and finalised in consultation with DPIIT during the design and development phase.
77.	ToR Chapter 7 Data Protection> Information security	The contractor is required to apply ISO/IEC 27001:2022-aligned controls throughout design, development, testing, deployment, operations and handover of the Dashboard.	Kindly confirm that ISO/IEC 27001:2022 alignment is required for the project controls, but an organisational ISO/IEC 27001 certification is not mandatory unless expressly stated.	A formal, organisational ISO/IEC 27001 certification is not mandatory for the bidding agency unless expressly stated elsewhere. However, the bidder must ensure that the design, development, testing, deployment, operations, and handover of the Dashboard are executed in strict alignment with ISO/IEC 27001:2022 controls. Security audits are required as per NIC.

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78.	ToR Chapter 7 Data Protection> Information security	Documentation and handover: deliver security architecture, data flows, risk register, applied controls, admin/user guides, O&M runbooks, incident SOPs; complete handover of code, pipelines, configs and keys; remove Contractor access post-acceptance.	Kindly clarify that the assignment of rights and source-code handover will apply to project-specific deliverables, while pre-existing tools, reusable libraries and approved open-source or third-party components will remain subject to their existing ownership and license terms.	The Consultant shall provide complete handover of all project-specific deliverables developed under the assignment, including source code, configuration files, documentation, deployment artefacts, data models, and other materials required for operation, maintenance, and further development of the solution. Intellectual property rights and usage rights shall be governed by the contractual provisions and the applicable GIZ Terms and Conditions. For pre-existing proprietary tools, reusable frameworks, open-source software, and third-party components that were not specifically developed under this assignment, ownership shall remain with the respective rights holders and shall continue to be governed by their applicable licence terms. The Consultant must clearly identify such components and ensure that their use does not restrict GIZ's ability to operate, maintain, and further develop the project deliverables in accordance with the contract.
79.	ToR Section 8 Requirements on the format of the tender	Technical proposal limited to 10 pages excluding CVs.	We understand that the Technical Proposal, limited to 10 pages, is expected to comprise the Cover Letter, Organizational Chart, and Approach & Methodology. Considering the scope and complexity of the assignment, we kindly request that the page limit for the Technical Proposal be extended to 20 pages, to enable us to adequately present the proposed approach and methodology, work plan, resource deployment, and other relevant aspects of the assignment in sufficient detail.	The page limit of upto 10 pages has been prescribed with the consideration that bid submissions made via email may otherwise exceed the permissible file size or bandwidth limits, potentially resulting in the email being rejected or not delivered to the GIZ inbox. The page limit may be increased to a maximum of 20 pages, provided that the overall file size remains within the permissible limits and ensures successful delivery of the bid to the GIZ inbox. Bidders are requested to note that GIZ shall not be responsible for any bid that is not successfully delivered to the designated GIZ inbox due to file size, bandwidth, or other email-related limitations. In such circumstances, GIZ shall not be obliged to seek clarification or request resubmission of the bid. Kindly refer to the bidding conditions for further details.

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80.	ToR Section 2 -> Main Task 3: Centralized City Logistics Dashboard	Develop the City Logistics Digital Dashboard with intranet and internet.	We understand that workflow for application and approval is required along with users for login at various levels, but no choice of technology stack is mentioned. We seek clarification on whether bidders may select an appropriate technology stack based on the functional, technical and scalability requirements of the dashboard.	Bidders may propose an appropriate technology stack, database, application framework, and related technologies based on the functional, technical, security, and scalability requirements of the Dashboard. The final technology architecture shall be discussed and finalised in consultation with DPIIT during the design and development phase of the assignment.
81.	ToR Section 2 -> Main Task 3: Centralized City Logistics Dashboard	Sub-task 2: City Logistics Dashboard development a) Develop the Dashboard as per approved concept and architecture in consultation with DPIIT and their IT team. Ensure uniformity with the existing hosting platform, as may be decided by DPIIT.	We understand that the hosting platform for the dashboard will be provided by the Client. We seek clarification on whether this understanding is correct and, accordingly, whether the management and maintenance of the hosting platform will be the responsibility of the Client or the bidder.	The hosting platform for the City Logistics Dashboard shall be finalised in consultation with DPIIT during the design and development phase of the assignment. The consultant shall develop and operationalise the Dashboard on the hosting platform as agreed with DPIIT and provide operations and maintenance support for the Dashboard until the end of the consultancy contract period. The roles and responsibilities relating to hosting infrastructure and its management shall be finalised during the dashboard design and deployment phase in consultation with DPIIT.
	ToR Section 2 -> Main Task 3: Centralized City Logistics Dashboard	Sub-task 2: City Logistics Dashboard development b) Test the Dashboard with a few cities for data entry, functionality etc. and update the Dashboard as may be required.	We understand that the bidder is required to perform functional testing of the developed application. Request you to please confirm whether any additional testing activities are expected, such as integration testing, performance testing, user acceptance testing (UAT), accessibility testing, or any other forms of testing. This clarification will help us understand the testing scope and determine the need for any specialized testing tools and associated effort.	The consultant shall undertake all testing activities necessary to ensure that the City Logistics Dashboard functions as intended and meets the approved functional and technical requirements. Any additional testing requirements shall have to be finalised during the design and development phase of the assignment in consultation with DPIIT.
82.	ToR Section 2 -> Main Task 3: Centralized City Logistics Dashboard	Sub-task 2: City Logistics Dashboard development c) IT security audit of the Dashboard as per NIC requirements/any other requirements as deemed necessary.	We seek clarification on the scope of the security audit envisaged under this engagement. Is the requirement limited to Vulnerability Assessment and Penetration Testing (VAPT) only, or does it also include other forms of audit and assessment, such as source code review, accessibility compliance audit (GIGW), STQC audit/certification, or any other security and compliance assessments? This clarification will help us accurately estimate the effort, timelines, and resources required for compliance.	The consultant shall facilitate the security audit of the City Logistics Dashboard in accordance with the applicable requirements of DPIIT and NIC. The specific scope of the security audit shall be finalised in consultation with DPIIT/NIC during the design and development phase of the assignment. The consultant shall ensure that the Dashboard complies with the agreed security and compliance requirements.

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83.	ToR Section 2 -> Main Task 3: Centralized City Logistics Dashboard	Sub-task 3: Launch and operations & maintenance of the Dashboard a) Support DPIIT in launching the Dashboard.	We understand that the selected bidder is required to support DPIIT in the launch of the Dashboard. Kindly clarify the expected scope of launch support, including whether it involves deployment assistance, user onboarding, stakeholder engagement, launch events/workshops, communications support, or any other activities.	The consultant shall support DPIIT in the deployment and launch of the City Logistics Dashboard, including user onboarding, preparation of user manuals and training materials, capacity building for DPIIT and city officials, and technical support during operationalisation.
84.	ToR Section 2 -> Main Task 3: Centralized City Logistics Dashboard	Sub-task 3: Launch and operations & maintenance of the Dashboard b) Develop easy to use manuals and self-learning tutorial video on the usage of the Dashboard.	Kindly clarify the expected number, format, and level of detail of user manuals and self-learning tutorial videos. Please confirm whether multilingual manuals/videos are required and if there are any prescribed standards or branding guidelines to be followed.	The consultant shall prepare user manuals and self-learning tutorial videos necessary to support the effective use of the City Logistics Dashboard by DPIIT, city officials, and other stakeholders. The detailed format, level of detail, branding requirements, and any standards to be followed shall be finalised in consultation with DPIIT during the implementation phase of the assignment.
85.	ToR Section 2 -> Main Task 3: Centralized City Logistics Dashboard	Sub-task 3: Launch and operations & maintenance of the Dashboard d) Operations and maintenance of the Dashboard until the end of the consultancy contract period and handover to DPIIT.	Kindly clarify the detailed scope of Operations & Maintenance (O&M), specifically whether it includes application support, bug fixing, enhancements, database administration, security updates, infrastructure/cloud management, user support/helpdesk services, and performance monitoring.	Bidder shall provide Operations & Maintenance (O&M) support for the City Logistics Dashboard until the end of the consultancy contract period to ensure its smooth functioning and usability. Any requirements relating to enhancements, database administration, hosting infrastructure, cloud management, or other activities beyond the scope of routine O&M shall be finalised in consultation with DPIIT during the implementation phase of the assignment.
86.	ToR Section 2 -> Main Task 3: Centralized City Logistics Dashboard	Handover Requirements	Kindly provide details of the expected handover deliverables at the end of the contract period, including source code, technical documentation, knowledge transfer sessions, training materials, databases, and deployment/configuration artefacts.	At the end of the consultancy contract period, the consultant shall hand over the City Logistics Dashboard along with all the IT aspects to DPIIT along with all relevant project deliverables required for its continued operation. The necessary knowledge transfer and handholding support shall be provided to facilitate a smooth transition. The detailed handover requirements shall be finalised in consultation with DPIIT during the implementation phase of the assignment.
	ToR, pp. 9–10 and 12–16, Deliverable Schedule, Period of Assignment,	The assignment is scheduled for 16 months and covers 25 cities, including review and prioritisation of measures, implementation	Given the geographic spread, breadth of activities and dependencies on approvals, budgets, procurement processes, land and statutory clearances, data availability and decisions of multiple government authorities, we respectfully request that the period of assignment be extended from 16 months to 36	Given the project requirements, the tasks, total number of experts, total number of expert days, period of assignment, etc has been defined in the Terms of Reference and, therefore, further modification in the eligibility criteria is not possible. The bidder is expected to derive a suitable

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	Personnel Concept and Specification of Inputs	roadmaps and pre-feasibility inputs, procurement support, facilitation and documentation of implementation, and development, security audit, operationalisation and maintenance of a national dashboard. The ToR defines the proposed personnel structure as one Team Leader, one Junior Expert/Coordinator, two Urban Planning/Logistics/Transport Experts, two IT/Digital Systems Experts and a pool of up to seven short-term experts, with a combined ceiling of approximately 810 person-days, subject to the inconsistency in the Team Leader allocation of 50/60 days.	months and that the personnel inputs be increased commensurately. The presently specified ceiling of approximately 810 person-days represents an average deployment of only about 2.5 full-time resources over 16 months and would reduce to approximately 1.1 full-time resources if spread over 36 months, which does not appear aligned with simultaneous delivery across 25 cities, central coordination, technical and procurement support, field engagement, and dashboard development and operations. We therefore request GIZ to specify an indicative minimum concurrent deployment covering city-facing teams, transport and logistics specialists, implementation-support personnel, dashboard specialists and project-management support, and to revise the person-day ceilings, travel provisions and budget parameters accordingly. A 36-month period supported by adequately increased resource effort (at least 5,200 person-days) would provide a more practical basis for progressing measures through government planning, bid advisory, and implementation lifecycles and documenting meaningful outcomes across the participating cities.	methodology/strategy/processes etc. to fulfil the tasks and deliverables as per TORs.
87.	ToR, p. 5, Main Task 1, Deliverables D1–D4 and Sub-task 1(a)	The consultant is required to assess needs and targets, identify measures, and prepare short-, medium- and long-term lists for each city.	Kindly clarify whether city-wise implementation targets and prioritisation criteria have already been established by DPIIT/GIZ, or are to be developed by the consultant. If targets are to be developed, we request that these be finalised jointly with the concerned city/state authorities and treated as approved only after formal concurrence, since delivery depends on mandates, budgets and readiness of multiple stakeholders.	The consultant shall develop the city-wise implementation of targets and prioritisation of logistics interventions based on the approved CLPs, stakeholder consultations, and the implementation assessment. The proposed implementation framework and priorities shall be finalised jointly in consultation with DPIIT, GIZ, and the respective city nodal departments through a formal process. DPIIT/GIZ has developed a list of logistics infrastructure and other measures required in the City Logistics Plans (CLPs), which will serve as a reference for listing the provisions from the CLPs. Also, DPIIT has initiated discussions with the cities to start compiling information and reporting on the implementation readiness for each of the provisioned logistics infrastructure/measures of CLPs and to update on the status of implementation.

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88.	ToR, p. 6, Main Task 1, Sub-task 2(a)–(c)	Information is to be gathered through questionnaire surveys, online meetings and a common workshop with the 25 cities.	We request that the methodology for information collection remain flexible. Depending on data availability and stakeholder responsiveness, the consultant may use questionnaires, structured interviews, working sessions, document reviews and direct coordination with relevant agencies. This would help obtain complete and reliable inputs without making questionnaire responses the sole basis for the deliverables.	The consultant may adopt an appropriate methodology for information collection, subject to the approval of DPIIT and GIZ. A combination of methods may be used to ensure comprehensive and reliable information collection.
89.	ToR, p. 6, Main Task 1, Sub-task 3(a)–(c)	A comprehensive list of measures is to be prepared and categorised into short-, medium- and long-term measures, although such measures may already be contained in the City Logistics Plans.	Kindly confirm whether this sub-task is limited to compiling, verifying and structuring the measures already identified in the approved City Logistics Plans, or whether the consultant is also expected to reassess, add and re-prioritise measures. Any substantive reassessment or reprioritisation would require access to the underlying analytical evidence used to prepare each City Logistics Plan, including relevant databases, survey data, GIS layers, demand and freight models, model inputs and outputs, assumptions, forecasts, option-appraisal results and editable working files. Kindly confirm that these materials, together with the approved plans and supporting studies, will be made available to the consultant for all 25 cities in usable and editable formats. Where such information is unavailable or incomplete, we request that the consultant's role be limited to verifying and prioritising measures based on the available evidence and stakeholder inputs, with the related data limitations formally recorded. Any reprioritisation may then be undertaken through an agreed multi-criteria framework (based on secondary data) and formally endorsed by the concerned city/state authority.	The assignment does not require a substantive reassessment or revision of the approved CLPs. The consultant shall compile, verify, and structure the logistics measures already identified in the approved City Logistics Plans (CLPs). The approved CLPs, along with the available implementation framework/action plans and supporting documents, will be made available by DPIIT/GIZ for the identified 25 cities. DPIIT/GIZ has developed a list of logistics infrastructure and other measures required in the City Logistics Plans (CLPs), which will serve as a reference for listing the provisions from the CLPs. Also, DPIIT has initiated discussions with the cities to start compiling information and reporting on the implementation readiness for each of the provisioned logistics infrastructure/measures of CLPs and to update on the status of implementation.
90.	ToR, pp. 6–8, Main Task 2, Deliverables D8–D9 and Sub-tasks 2–3	The consultant is to support implementation of up to 10 measures per city and document at least 2, preferably 4, measures “actively implemented” per city.	Kindly define “actively implemented” and the minimum evidence required for acceptance of D9. We request that the consultant's accountability be limited to activities within its control such as actionable planning, technical documentation, procurement support, coordination and monitoring. Also, achievement of implementation milestones remain subject to approvals, funding, procurement, land, statutory clearances and decisions of the implementing	For the purpose of D9, a logistics measure shall be considered "implemented" if the infrastructure/measure has been put in place. Of the estimated upto 50 such measures provisioned for each city, the implementation readiness has to be assessed and the target achieved. The consultant shall be responsible for providing actionable planning, technical documentation, handholding support, coordination, and implementation

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			authorities. Measures reaching an agreed milestone by December 2027 may kindly be accepted as actively implemented.	monitoring after implementing the agreeable measures. It is expected that the consultant shall make all reasonable efforts to support the achievement of these targets. The consultant is expected to have a strategic approach for achieving these results. Any delays shall be communicated to and mutually agreed upon with the concerned city nodal department, GIZ, and DPIIT.
91.	ToR, p. 7, Main Task 2, Sub-task 1(b)(1)	For physical infrastructure measures, the consultant is to prepare a pre-feasibility report with exact sites, technical details, approvals, costs, funding sources and business models.	Kindly specify the required depth and standard of the pre-feasibility reports, including whether surveys, concept designs, engineering investigations, demand assessments, financial modelling, environmental/social screening and land-title verification are expected. Site identification will be subject to availability of official land, utility, planning and ownership records and written confirmation from the concerned authority. Is this engagement expected to address these aspects?	The consultant is expected to prepare pre-feasibility reports at a conceptual level to support the implementation of identified priority infrastructure measures. The assessments should be undertaken based on available information and consultations with the respective city authorities.
	ToR, p. 7, Main Task 2, Sub-task 2(b)	The consultant is required to provide necessary documentation, including tender documents for engagement of consultants for pre-feasibility reports, DPRs, surveys and consultations.	Kindly clarify the expected number, type and level of completeness of tender documents to be prepared across the 25 cities.	The consultant shall prepare the necessary procurement and tender documents, as required, to support the implementation of the identified priority logistics measures. The number, type, and level of detail of such documents will depend on the implementation requirements of the respective cities and shall be finalised in consultation with DPIIT, GIZ, and the concerned city authorities during the course of the assignment.
92.	ToR, p. 7, Main Task 2, Sub-task 2(c)–(e)	The consultant is to provide online advice, backstopping responses within 24–48 hours, and in-situ support through city visits.	Kindly confirm that the 24–48 hour requirement applies only to acknowledgement of queries received on working days, and not to submission of a complete technical solution within that period. Detailed responses should be provided within a mutually agreed timeline based on the complexity of the request. In-situ support should be limited to the priority measures agreed for implementation and accommodated within the 35 trips and 100 travel days provided in the ToR. Any visits beyond this provision should be undertaken only with GIZ's prior approval and corresponding additional	Query is not clear Visits beyond the given provision will required GIZ's prior approval

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			travel budget.	
93.	ToR, pp. 8–9, Main Task 3, Purpose and Sub-tasks 1–3	A centralised dashboard is to support real-time tracking, decision-making, city report cards, CLP submission, implementation monitoring, knowledge resources, peer learning and a helpdesk.	Kindly confirm the functional boundary of the dashboard: whether it is a project-management and reporting platform based on periodic inputs from authorised users, or whether GIS visualisation, automated data feeds, mobile applications, workflow automation and integration with existing government systems are also expected. We request that the approved concept, user stories, integrations, acceptance criteria and change-control mechanism be frozen after inception, with material additions treated as scope changes.	The dashboard is envisaged as a comprehensive platform to support CLP submission, implementation monitoring, decision-making, city report cards, knowledge sharing, peer learning, and helpdesk functions. The detailed functional requirements shall be finalised during the inception and design phase in consultation with DPIIT and GIZ.
94.	ToR, pp. 5 and 8–9, Expected Outcome (d), Main Task 3 and D11–D13	The dashboard is described as enabling real-time tracking and monitoring across participating cities.	Kindly confirm that city nodal officers/implementing agencies in each of the 25 cities will remain responsible for timely, accurate and complete data entry and validation. The consultant may configure workflows, standardise templates, train users, provide support and monitor exceptions; however, “real-time” status would depend on updates received from the designated authorities. We suggest that data-refresh frequency and escalation responsibilities be revisited during concept finalization as real-time monitoring may not be compatible with prevalent levels of digitization and programme management methods.	The designated nodal departments and implementing agencies in each of the 25 cities will remain responsible for timely, accurate and complete data entry and validation. The frequency of data updates and dashboard visualisation, including any real-time monitoring requirements, will be finalised during the dashboard design and development phase in consultation with DPIIT and GIZ, taking into account the availability of data and the digital readiness of the participating cities.

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95.	Clause 8 of TOR	The complete tender must not exceed 10 pages (excluding CVs). If one of the maximum page lengths is exceeded, the content appearing after the cut-off point will not be included in the assessment. External content (e.g. links to websites) will also not be considered.	We request clarification on whether the prescribed 10-page limit is applicable collectively to both the GAEF and the Technical Proposal, or separately to each submission component. Given the scope of the assignment, the requirement to present firm credentials, relevant project experience, methodology, work plan, team structure, and other supporting details, the current limit may not allow bidders to provide a sufficiently comprehensive and evaluable response. We therefore request relaxation of the page limit	The query is responded above.
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			and propose that the permitted length be increased to 30 pages, excluding CVs, to enable submission of a complete, well-structured, and technically responsive proposal.	
96.	4A: Personnel concept : Team Leader (Page 12)	Qualifications of the team leader Education/training (2.1.1): University (postgraduate) degree in engineering or planning or equivalent. General professional experience (2.1.3): Atleast 20 years' experience in the sector including mobility, logistics, planning/implementation of city logistics. Specific professional experience (2.1.4): Atleast 7 years' experience in city logistics planning or implementation. Leadership/management experience (2.1.5): Atleast 10 years of experience in a leadership role. Regional experience (2.1.6): Experience with city/state/national and government authorities. Development cooperation (DC) experience (2.1.7): Atleast 2 years of experience in DC projects.	Request to amend the clause as follows: Qualifications of the team leader Education/training (2.1.1): University (postgraduate) degree in engineering or planning or equivalent. General professional experience (2.1.3): Atleast 20 years' experience in the sector including mobility, logistics, planning/implementation of city logistics. Specific professional experience (2.1.4): Atleast 7 years' experience in city logistics planning or implementation/ Smart City/City planning/Transport Planning. Leadership/management experience (2.1.5): Atleast 10 years of experience in a leadership role. Regional experience (2.1.6): Experience with city/state/national and government authorities. Development cooperation (DC) experience (2.1.7): Atleast 1 years of experience in DC projects.	Given the project requirements, the qualification criteria will remain as defined in the Terms of Reference and further modification in the qualification criteria is not possible.
97.	4A: Personnel concept : Key expert 1- Junior Expert	Qualifications of key expert 1 Education/training (2.2.1): University (postgraduate) degree in engineering or planning or equivalent. General professional experience (2.2.3): Atleast 2	Request to amend the clause as follows: Qualifications of key expert 1 Education/training (2.2.1): University (Graduate/ postgraduate) degree in engineering or planning or equivalent. General professional experience	Given the project requirements, the qualification criteria will remain as defined in the Terms of Reference and further modification in the qualification criteria is not possible.

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	years' experience in the sector including mobility planning, logistics planning, logistics infrastructure planning/ implementation. Specific professional experience (2.2.4): Atleast 1 year experience in city logistics planning/implementation. Regional experience (2.2.6): Experience working with city/state/national government authorities. Experience working with DPIIT is an advantage.	(2.2.3): Atleast 2 years' experience in the sector including mobility planning, logistics planning, logistics infrastructure planning/ implementation. Specific professional experience (2.2.4): Atleast 1 year experience in city logistics planning/implementation. Regional experience (2.2.6): Experience working with city/state/national government authorities. Experience working with DPIIT is an advantage.	
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98.	Key expert 2 – Urban Planning/Logistics/Transport Expert – 2 no.	Qualifications of key expert 2 Education/training (2.3.1): University (postgraduate) degree in engineering or planning or equivalent. General professional experience (2.3.3): At least 20 years' experience in the sector including mobility planning, logistics/infrastructure planning and implementation. Specific professional experience (2.3.4): At least 10 years' experience in city logistics planning/implementation. Regional experience (2.3.6): Experience working with city and state government authorities.	GIZ has prescribed deployment of two resources under this expert category, while the existing criteria require each resource to possess at least 20 years of general professional experience and 10 years of specific professional experience. Applying the same senior-level threshold to both positions may unnecessarily restrict the availability of qualified professionals and does not adequately recognise the complementary roles that the two resources can perform. Accordingly, we request relaxation and differentiation of the experience requirements by allowing one senior resource with at least 15 years of general professional experience and one resource with at least 10 years of general professional experience. This differentiated approach will facilitate formation of a balanced team combining strategic oversight with implementation capability, broaden competition among suitably qualified experts, and maintain the technical quality required for the assignment. Request to amend the clause as follows: <u>Qualifications of key expert 2 – Expert 1</u> Education/training (2.3.1): University (postgraduate) degree in engineering or planning or equivalent. General professional experience (2.3.3): Shall have at least 15 years' experience in the sector, including mobility planning, logistics/infrastructure planning and implementation. Specific professional experience (2.3.4): Shall have at least 8 years' experience in mobility/transport planning or city logistics planning and/or implementation. Regional experience (2.3.6): Experience	Given the project requirements, the qualification criteria will remain as defined in the Terms of Reference and further modification in the qualification criteria is not possible.
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			working with city and state government authorities. <u>Qualifications of key expert 2 – Expert 2</u> Education/training (2.3.1): University (postgraduate) degree in engineering or planning or equivalent. General professional experience (2.3.3): Shall have at least 10 years' experience in the sector, including mobility planning, logistics/infrastructure planning and implementation. Specific professional experience (2.3.4): Shall have at least 6 years' experience in mobility/transport planning or city logistics planning and/or implementation. Regional experience (2.3.6): Experience working with city and state government authorities.	
99.	Short-term expert pool - upto 7 nos	Qualifications of the short-term expert pool Education/training (2.6.1): Relevant university (postgraduate) degree (planning, engineering, IT, skills development, education etc.) General professional experience (2.6.3): 5 to 15 years' experience in the transport/logistics sector Specific professional experience (2.6.4): 2 to 10 years' relevant experience (city logistics, IT etc.) Regional experience (2.6.5): Experience working with city and state government authorities.	Qualifications of the short-term expert pool Education/training (2.6.1): Relevant university (Graduate/ postgraduate) degree (planning, engineering, IT, skills development, education etc.) General professional experience (2.6.3): 5 to 15 years' experience in the transport/logistics sector Specific professional experience (2.6.4): 2 to 10 years' relevant experience (city logistics, IT etc.) Regional experience (2.6.5): Experience working with city and state government authorities.	There is no query specified here. However, given the project requirements, the qualification criteria will remain as defined in the Terms of Reference and further modification in the qualification criteria is not possible.

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100.	Technical assessment criteria	Technical assessment criteria: The technical assessment is only based on reference projects with a minimum commission value of 60,000 Euro (net)	Request you to relax the clause as follows: Technical assessment criteria: The technical assessment is only based on reference projects with a minimum commission value of 45,000 Euro (net)	Given the project requirements, the Technical assessment criteria will remain as defined in the Terms of Reference and further modification is not possible.
101.	Bidding Conditions – “Criteria for Eligibility of firms” (Technical / reference projects)	Similar assignments definition (CLPs/CMPs etc.)	Kindly clarify whether projects that partially cover the defined scope (e.g., logistics/last-mile/urban freight components within a broader contract) are considered “similar,” and what evidence will be required to demonstrate the “similar” elements.	For similar projects, explanation/ justification is required to be submitted on their relevance for the current tender.
102.	Criteria for Eligibility of firms (i) Minimum Requirements)	At least one reference projects in India in the last 36 months before the date of publication of this tender.	We kindly request the Authority to clarify whether this requirement is intended to be met specifically by the Indian bidding entity, or whether the experience of the Parent Company and/or eligible JV/Consortium member may also be considered for compliance with this criterion. Considering that Indian subsidiaries of international consulting firms may have recently established their operations in India, we request the Authority to kindly consider allowing relevant experience of the Parent Company and/or JV/Consortium members, wherever applicable, or suitably relax this requirement to facilitate wider participation of technically qualified firms.	The lead partner must meet all the required criteria's in the GAEF/Eligibility

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103.		ii) Weighted Criteria: » Technical experience: 1. The firm must have successfully completed at least 2 projects in the last 7 years focused specifically on urban freight management, city logistics policy and enforcement, last-mile delivery strategies, or the development of urban freight infrastructure (e.g., transport nagars, logistic parks, or inner-city consolidation centres). Note: The consulting firm is required to understand the distinct nuances of city logistics. 2. The firm must demonstrate experience in executing at least 1 multi-city urban assignment (covering 5 or more cities under a single contract) for a government entity, multilateral agency (like the World Bank or ADB), or national body. Note: The consultant firm should possess the organizational capacity, project management frameworks, and resource depth to mobilize multiple field teams at once without causing delays in one city while focusing on another.	These 2 points do not specify whether the experience has to be local or global. In our case we will be bidding from xx India office as per the bidding conditions, but xx xx globally has experience in these projects criteria. xx global teams also have worked on logistics projects in India, we hope these experiences be counted for these weighted criteria.	This is a local tender for an assignment to be implemented in India, the experience submitted under the relevant weighted criteria should be relevant to and demonstrable in the context of the Indian assignment. GIZ is not specifically seeking international/global experience for this assignment. However, relevant experience of the bidder, including experience gained through its global teams, may be considered provided that such experience is demonstrably relevant to the required criteria and can be appropriately attributed to the bidding, in accordance with the applicable bidding conditions. Experience that is not attributable to the bidding entity, or that does not meet the requirements specified in the bidding documents, will not be considered.
104.		Qualifications of the team leader • Education/training (2.1.1): University (postgraduate) degree in engineering or planning or equivalent. • Language (2.1.2): Language proficiency in English is	With our extensive work on sustainable mobility planning and strategy across India, Germany and worldwide, we are genuinely interested in submitting a bid for this project. This project indeed interests us, stemming from not only from our strategic work alignments but also motivation to contribute to India's	Given the project requirements, the qualification criteria will remain as defined in the Terms of Reference and further modification in the qualification criteria is not possible.

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		recommended. • General professional experience (2.1.3): Atleast 20 years' experience in the sector including mobility, logistics, planning/implementation of city logistics. • Specific professional experience (2.1.4): Atleast 7 years' experience in city logistics planning or implementation. • Leadership/management experience (2.1.5): Atleast 10 years of experience in a leadership role. • Regional experience (2.1.6): Experience with city/state/national and government authorities. • Development cooperation (DC) experience (2.1.7): Atleast 2 years of experience in DC projects. • Other (2.1.8): N.A. Qualifications of key expert 2 • Education/training (2.3.1): University (postgraduate) degree in engineering or planning or equivalent. • Language (2.3.2): Language proficiency in English is recommended. • General professional experience (2.3.3): Atleast 20 years' experience in the sector including mobility planning, logistics/infrastructure planning and implementation. • Specific professional experience (2.3.4): Atleast 10 years' experience in city logistics	sustainable transport. Whilst we understand the specific criteria for CVs in the tender notice, we wished to know if some criteria for team leader and/or Key expert would be eased, particularly for- General professional experience (2.3.3): Atleast 20 years' experience in the sector including mobility planning, logistics/infrastructure planning and implementation (to 15 years?) and also for- specific professional experience (2.3.4): Atleast 10 years' experience in city logistics planning/implementation. We appreciate that these criteria help in making sure of the quality of the tender tasks, we can compensate these with providing consultants with experience from research background, multinational experience and/or PhD candidate, that will further enhance the quality of the workshops and knowledge platform building tasks involved in this project. Please let us if these criteria could be tweaked.	
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		planning/implementation. • Leadership/management experience (2.3.5): N.A. • Regional experience (2.3.6): Experience working with city and state government authorities. • Development Cooperation (DC) experience (2.3.7): N.A. • Other (2.3.8): N.A.		
105.	Terms of Reference/ GAEF	Technical assessment is based on reference projects with a minimum commission value of EUR 60,000 (net).	Considering the specialised nature of the assignment and the limited number of projects of this scale, could GIZ consider reducing the minimum commission value for reference projects from EUR 60,000 to EUR 40,000 (net), while retaining the requirement for relevant/similar scope of work?	Given the project requirements, the eligibility criteria have been defined in the Terms of Reference and, therefore, further modification in the eligibility criteria is not possible.
106.	Terms of Reference/ GAEF	Firm must have successfully completed or substantially completed at least 2 similar assignments in the last 7 years.	Can ongoing projects be considered as reference projects, subject to submission of supporting documentation demonstrating the scope and value of work completed to date?	Responded above
107.	Terms of Reference/ GAEF	At least one reference project in India in the last 36 months before publication of the tender.	For an ongoing project in India, where the project commenced within the stipulated 36-month period and a substantial portion of the relevant scope has already been completed, may such a project be considered for meeting the India-specific reference requirement?	Each successfully completed reference project with a minimum value of EUR 60,000 shall be considered.
108.	Terms of Reference/ GAEF	Similar assignments are defined as CLPs, CMPs, Urban Transport Strategies, or multi-modal freight studies for metropolitan or Tier-1/Tier-2 cities.	Could GIZ clarify whether projects involving logistics parks, multimodal logistics infrastructure, freight corridors, urban freight studies or logistics infrastructure planning would qualify under the technical experience criterion, even where the project is not explicitly titled as a "City Logistics" assignment?	For similar projects, explanation/ justification is required to be submitted on their relevance for the current tender.

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109.	Terms of Reference/ GAEF	At least one multi-city urban assignment covering 5 or more cities under a single contract is required.	Could GIZ clarify whether ongoing multi-city urban assignments covering 5 or more cities under a single contract may be considered for meeting this criterion, subject to submission of appropriate supporting documentation?	As per TORs, at least one multi-city urban assignment covering 5 or more cities under a single contract is required. GIZ would like to ensure that the bidder has previously managed or executed similar multi-city projects, demonstrating their capability to handle the scope and complexity involved. And GIZ will assess if the tenderer has the organizational, technical, and logistical capacity to coordinate and deliver services across multiple cities simultaneously.
110.	Terms of Reference/ GAEF	Technical assessment is based on reference projects with a minimum commission value of EUR 60,000 (net).	Could GIZ clarify whether the commission value of reference projects executed in earlier years may be adjusted to its current equivalent value using an appropriate inflation index/rate, for the purpose of determining compliance with the minimum commission value requirement?	Each successfully completed reference project with a minimum value of EUR 60,000 shall be considered.
111.	Terms of reference (ToR) for the procurement of Services (Page 11 of 20)	4. Criteria for Eligibility of firms <i>b) Technical assessment criteria: The technical assessment is only based on reference projects with a minimum commission value of 60,000 Euro (net)</i>	Requesting GIZ to kindly consider revising the minimum reference project value under the technical eligibility criteria from EUR 60,000 (net) to EUR 40,000 (net). Given the specialized nature of city logistics, urban freight, logistics planning and implementation support assignments, several relevant and comparable projects undertaken for government agencies, multilateral institutions and development partners typically fall within this range while still demonstrating the requisite technical capability and experience. Such a revision would enable participation from a wider pool of qualified firms without compromising the quality and relevance of experience sought under the assignment.	Given the project requirements, the Technical assessment criteria will remain as defined in the Terms of Reference and further modification is not possible. Will be accepted subject to meeting the requirements.

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112.	Terms of reference (ToR) for the procurement of Services (Page 11 of 20)	4. Criteria for Eligibility of firms Minimum Requirements: <i>The firm must have successfully completed or substantially completed at least 2 similar assignments in the last 7 years.</i>	Requesting if GIZ could please clarify how "substantially completed" assignments will be assessed under the eligibility criteria. Kindly confirm whether any specific threshold, such as percentage completion of the assignment or proportion of contract fees received, will be considered for determining substantial completion.	"Substantially completed" indicates that the project has most of its major work finished and is close to completion, but may still require minor tasks, adjustments, or final touches before it is fully finalized. It signifies that the project is in its final stages or is completed but not yet officially completed.
113.	Terms of reference (ToR) for the procurement of Services (Page 11 of 20)	4. Criteria for Eligibility of firms Minimum Requirements: <i>The firm must have successfully completed or substantially completed at least 2 similar assignments in the last 7 years.</i> <i>[Definition of "Similar": Assignments involving City Logistics Plans (CLPs), Comprehensive Mobility Plans (CMPs), Urban Transport Strategies, or multi-modal freight studies for metropolitan or Tier-1/Tier-2 cities.]</i> Weighted Criteria <i>The firm must have successfully completed at least 2 projects in the last 7 years focused specifically on urban freight management, city logistics policy and enforcement, last-mile delivery strategies, or the development of urban freight infrastructure (e.g., transport nagars, logistic parks, or inner-city consolidation centres).</i>	Requesting GIZ to kindly confirm our understanding of the eligibility and evaluation criteria. Minimum Requirements: The firm must have successfully completed or substantially completed at least 2 similar assignments in the last 7 years, where similar assignments include City Logistics Plans (CLPs) OR Comprehensive Mobility Plans (CMPs) OR Urban Transport Strategies OR Multi-modal Freight Studies for metropolitan or Tier-1/Tier-2 cities; Weighted Criteria: The firm must have successfully completed at least 2 projects in the last 7 years focused specifically on Urban Freight Management OR City Logistics Policy and Enforcement OR Last-mile Delivery Strategies OR Development of Urban Freight Infrastructure (e.g., Transport Nagars or Logistics Parks, or Inner-city Consolidation Centres). Kindly confirm whether the above interpretation is correct.	Yes, the stated interpretation is correct.

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114.	Terms of reference (ToR) for the procurement of Services (Page 11 of 20)	4. Criteria for Eligibility of firms Minimum Requirements: <i>The firm must have successfully completed or substantially completed at least 2 similar assignments in the last 7 years.</i> [Definition of "Similar": Assignments involving City Logistics Plans (CLPs), Comprehensive Mobility Plans (CMPs), Urban Transport Strategies, or multi-modal freight studies for metropolitan or Tier-1/Tier-2 cities.]	Requesting GIZ to kindly consider including Parking Management Plans/Studies and Traffic Decongestion Studies within the definition of "similar assignments" under the minimum eligibility criteria. Such assignments often involve urban freight movement, curbside management, parking regulation, traffic operations, and last-mile logistics considerations, and therefore require capabilities closely aligned with the objectives of city logistics planning and implementation.	For similar projects, explanation/justification is required to be submitted on their relevance for the current tender. Will be accepted subject to meeting the requirements.
115.	Terms of reference (ToR) for the procurement of Services (Page 11 of 20)	4. Criteria for Eligibility of firms Average annual turnover for the last three financial years: At least 170,000 Euro (net)	Requesting if GIZ could please clarify the financial years that should be considered for assessment of the average annual turnover requirement. Specifically, kindly confirm whether the last three financial years refer to FY 2022-23, FY 2023-24 and FY 2024-25, considering FY 2025-26 financial statements may not yet be finalised and available for all bidders at the time of submission.	This is acceptable, provided that the bidder declares that the financial year 2025–26 remains unaudited as of the date of submission.
116.	Terms of reference (ToR) for the procurement of Services Qualification requirements for the companies participating in the tender	The technical assessment is only based on reference projects with a minimum commission value of 60,000 Euro (net)	We request the minimum reference project value may be considered at EUR 44,500 (net) for the purpose of meeting the eligibility criteria.	Given the project requirements, the Technical assessment criteria will remain as defined in the Terms of Reference and further modification is not possible.
117.	Terms of reference (ToR) for the procurement of Services Qualification requirements for the companies participating in the tender	[Definition of "Similar": Assignments involving City Logistics Plans (CLPs), Comprehensive Mobility Plans (CMPs), Urban Transport Strategies, or multi-modal freight studies for metropolitan or Tier-1/Tier-2 cities.]	We request that Parking Area Management Plans, Network Planning, Master Plans/Concept Plans, Mobility Plans, Traffic Impact Assessment Studies, and Decongestion Studies undertaken for metropolitan, Tier-1, or Tier-2 cities may also be considered as similar assignments for the purpose of meeting the eligibility criteria.	For similar projects, explanation/justification is required to be submitted on their relevance for the current tender. Will be accepted subject to meeting the requirements.

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118.	Terms of reference (ToR) for the procurement of Services Short-term expert pool - upto 7 nos.	For short pool of experts- Relevant university (postgraduate) degree (planning, engineering, IT, skills development, education etc.) 2 to 10 years' relevant experience (city logistics, IT etc.)	We request that candidates possessing an undergraduate degree along with a minimum of 4 years of relevant experience in preparation of City Logistics Plans and Master Plans for cities may also be considered eligible for the respective position.	
119.	Terms of reference (ToR) for the procurement of Services 4A: Personnel concept - Estimation of days of experts	Team Leader, 1 no. (upto 50 person days) Key expert 1- Junior Expert - Coordinator, 1 no. (upto 150 person days) Key expert 2 – Urban Planning/Logistics/Transport Expert, 2 nos. (upto 200 person days in total) Key expert 3 – IT/Digital Systems Expert, 2 nos. (upto 150 person days in total) Short-term expert pool - upto 7 nos. (upto 250 person days)	A minimum of 20 experts will be required to effectively meet the objectives and deliverables of the assignment. Proposed team: Team Leader, 1 no. (upto 50 person days) Key expert 1- Junior Expert - Coordinator, 1 no. (upto 150 person days) Key expert 2 – Urban Planning/Logistics/Transport Expert, 3 nos. (upto 200 person days in total) Key expert 3 – IT/Digital Systems Expert, 2 nos. (upto 150 person days in total) Short-term expert pool - upto 13 nos. (upto 250 person days) We kindly request GIZ to consider increasing the Short-Term Expert Pool allocation from 250 to 350 person-days, considering the assignment's scale across 25 cities and the requirements for field visits, stakeholder consultations, implementation support, peer-learning activities, follow-up, and documentation. The enhanced allocation would enable adequate mobilisation of specialised expertise throughout the assignment.	Given the project requirements, the number of expert days have been defined in the Terms of Reference and further modification in the number of days is not possible.
120.	Criteria for Eligibility of firms Weighted Criteria:	Experience of development projects (ODA-financed): Experience of development projects (at least 50% ODA-financed) – atleast 1 project	We understand that ODA agencies generally do not disclose the percentage share of ODA financing in project documentation, making it difficult for bidders to objectively demonstrate compliance with the requirement of at least 50% ODA financing	ODA finance projects will be accepted if they are substantially funded (atleast 50%) by ODA. Experience with ODA financed projects is essential.

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			Accordingly, to avoid ambiguity and facilitate objective verification, we request the Authority to amend the criteria to simply require experience in ODA-funded development projects, without prescribing a minimum ODA financing percentage. Proposed Revision Experience of development projects ODA-financed – at least 1 project Kindly consider	
121.	4A: Personnel concept Team Leader	Qualifications of the team leader Education/training (2.1.1): University (postgraduate) degree in engineering or planning or equivalent	We understand that an MBA/PGDM from a recognized institution would be considered equivalent to the prescribed postgraduate qualification. Kindly confirm.	Yes, MBA/PGDM from a recognized institution would be considered equivalent to the prescribed postgraduate qualification if there is specialization in relevant (logistics) field.
122.	4A: Personnel concept Key expert 1- Junior Expert	Qualifications of key expert 1 Education/training (2.2.1): University (postgraduate) degree in engineering or planning or equivalent.	We understand that an MBA/PGDM from a recognized institution would be considered equivalent to the prescribed postgraduate qualification. Kindly confirm our understanding. Kindly confirm.	Yes, MBA/PGDM from a recognized institution would be considered equivalent to the prescribed postgraduate qualification if there is specialization in relevant (logistics) field.
	4A: Personnel concept Key expert 2 – Urban Planning/Logistics/Transport Expert, 2 nos. (upto 200 person days in total)	Qualifications of key expert 2 Education/training (2.3.1): University (postgraduate) degree in engineering or planning or equivalent. General professional experience (2.3.3): Atleast 20 years' experience in the sector including mobility planning, logistics/infrastructure planning and implementation. Specific professional experience (2.3.4): Atleast 10 years' experience in city logistics planning/implementation.	We understand that an MBA/PGDM from a recognized institution would be considered equivalent to the prescribed postgraduate qualification. Kindly confirm our understanding. Considering that the Team Leader position already requires at least 20 years of general professional experience and is responsible for overall technical oversight, quality assurance, and project management, we believe that a similar requirement for the Urban Planning/Logistics/Transport Expert is unnecessary.	Yes, MBA/PGDM from a recognized institution would be considered equivalent to the prescribed postgraduate qualification if there is specialization in relevant (logistics) field. Years of experience of the Team Leader cannot be reduced from 20 years to 10 years. Given the project requirements, the qualification criteria of various experts have been defined in the Terms of Reference and further modification in the qualification criteria is not

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		We therefore request the Authority to reduce the minimum general professional experience requirement for the Urban Planning/Logistics/Transport Expert from 20 years to 10 years. Professionals with 10 years of relevant experience possess the requisite expertise to effectively undertake the envisaged responsibilities, while the Team Leader's extensive experience would continue to provide the necessary senior-level guidance and supervision. This would align the criterion with prevailing industry practice and promote wider competition without compromising project quality. Additionally, considering that city logistics is a relatively evolving domain, several highly qualified professionals have acquired substantial experience through recent assignments in city logistics, urban mobility, freight planning, and last-mile connectivity. We therefore request the Authority to reduce the minimum specific professional experience requirement from 10 years to 5 years, which would broaden the pool of capable experts while continuing to meet the objectives of the assignment. Proposed Revision Qualifications of key expert General professional experience (2.3.3): At least 10 years' experience in the sector including mobility planning, logistics/infrastructure planning and implementation Specific professional experience (2.3.4): At least 5 years' experience in city logistics planning/implementation. Kindly consider	possible.
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123.	4A: Personnel concept Short-term expert pool - upto 7 no	Qualifications of the short-term expert pool Education/training (2.6.1): Relevant university (postgraduate) degree (planning, engineering, IT, skills development, education etc.)	We understand that an MBA/PGDM from a recognized institution would be considered equivalent to the prescribed postgraduate qualification. Kindly clarify	Yes, MBA/PGDM from a recognized institution would be considered equivalent to the prescribed postgraduate qualification if there is specialization in relevant (logistics) field.
124.	B. Ranking (in addition for calls for competitive tender with a limited number of candidates) Weighted Criteria: 1. Technical experience - Point 1	The firm must have successfully completed at least 2 projects in the last 7 years focused specifically on urban freight management, city logistics policy and enforcement, last-mile delivery strategies, or the development of urban freight infrastructure (e.g., transport nagars, logistic parks, or inner-city consolidation centres).	While a weightage of 25% has been assigned to this criterion, the methodology for assigning scores under this criterion has not been indicated in the Eligibility Assessment Grid. We understand that full scores under this criterion will be awarded upon meeting the stated qualifying requirements. Kindly confirm our understanding.	Yes, full scores under this criterion will be awarded upon meeting the stated qualifying requirements.
125.	B. Ranking (in addition for calls for competitive tender with a limited number of candidates) Weighted Criteria: 1. Technical experience- Pont 2	The firm must demonstrate experience in executing at least 1 multi-city urban assignment (covering 5 or more cities under a single contract) for a government entity, multilateral agency (like the World Bank or ADB), or national body	While a weightage of 20% has been assigned to this criterion, the methodology for assigning scores under this criterion has not been indicated in the Eligibility Assessment Grid. We understand that full scores under this criterion will be awarded upon meeting the stated qualifying requirements. Kindly confirm our understanding.	Yes, full scores under this criterion will be awarded upon meeting the stated qualifying requirements.
126.	B. Ranking (in addition for calls for competitive tender with a limited number of candidates) Weighted Criteria: 1. Technical experience - Point 3	The consultant must have demonstrated experience working with city and state government agencies, or central ministries (like MoHUA or DPIIT, MoCI) on urban infrastructure or planning projects	While a weightage of 25% has been assigned to this criterion, the methodology for assigning scores under this criterion has not been indicated in the Eligibility Assessment Grid. We understand that full scores under this criterion will be awarded upon meeting the stated qualifying requirements. Kindly confirm our understanding.	Yes, full scores under this criterion will be awarded upon meeting the stated qualifying requirements.

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127.	B. Ranking (in addition for calls for competitive tender with a limited number of candidates) Weighted Criteria: 1. 2. Regional experience	Regional experience: Regional experience in India	While a weightage of 10% has been assigned to this criterion, the methodology for assigning scores under this criterion has not been indicated in the Eligibility Assessment Grid. We understand that full scores under this criterion will be awarded upon meeting the stated qualifying requirements. Kindly confirm our understanding.	Yes, full scores under this criterion will be awarded upon meeting the stated qualifying requirements.
128.	B. Ranking (in addition for calls for competitive tender with a limited number of candidates) Weighted Criteria: 1. 2. 3. Experience of development projects (ODA-financed)	Experience of development projects (at least 50% ODA-financed) – at least 1 project	While a weightage of 20% has been assigned to this criterion, the methodology for assigning scores under this criterion has not been indicated in the Eligibility Assessment Grid. We understand that full scores under this criterion will be awarded upon meeting the stated qualifying requirements. Kindly confirm	Yes, full scores under this criterion will be awarded upon meeting the stated qualifying requirements.
129.	Terms of Reference, Chapter 4 (Criteria for Eligibility of Firms) and Technical Assessment Grid, Section 1 (Technical experience)	ToR Chapter 4(b)(ii) and the Weighted Criteria require the firm to demonstrate at least one multi-city urban assignment covering 5 or more cities under a single contract.	Given the specialised, resource-intensive nature of city logistics assignments, we request that this threshold be revised to a multi-city urban assignment covering 3 or more cities under a single contract.	Specified criteria are as per project requirements. No changes can be made.
130.	ToR Section 4> Experience of development projects (ODA-financed)	Experience of development projects (at least 50% ODA-financed).	We understand that the documentary evidence for demonstrating relevant ODA-financed project experience may include either the Work Order/Contract Agreement or the Completion Certificate. Please confirm.	Yes

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131.	ToR Section 4> b) Technical assessment criteria> i. minimum requirements	The firm must have successfully completed or substantially completed at least 2 similar assignments in the last 7 years. <i>[Definition of "Similar": Assignments involving City Logistics Plans (CLPs), Comprehensive Mobility Plans (CMPs), Urban Transport Strategies, or multi-modal freight studies for metropolitan or Tier-1/Tier-2 cities.]</i>	We suggest that the definition of "Similar Assignments" be broadened to ensure that relevant experience is assessed based on the scope, scale, complexity and technical relevance of the assignment. Comparable assignments are often undertaken under different titles but involve similar requirements, including transport and freight movement assessment, multimodal connectivity, infrastructure planning, stakeholder engagement, and identification and prioritisation of interventions. Accordingly, we suggest including large-scale infrastructure planning, transport planning, integrated mobility planning, urban transport strategies, multimodal transport studies, logistics planning, and urban freight/logistics studies within the definition of "Similar Assignments."	For similar projects, explanation/ justification is required to be submitted on their relevance for the current tender.
132.	Bidding Conditions Annexure A	Technical Experience	We request the Authority to kindly clarify whether the same reference project may be cited under more than one eligibility or technical assessment criterion, where the project demonstrably satisfies the requirements of each respective criterion.	Yes, same reference project may be cited under more than one eligibility or technical assessment criterion, where the project demonstrably satisfies the requirements of each respective criterion.
133.	ToR Section 4 b) Technical assessment criteria	Technical assessment criteria: The technical assessment is only based on reference projects with a minimum commission value of 60,000 Euro (net)	Kindly specify the exchange rate and reference date to be used for converting turnover and reference-project values from INR or other currencies into EUR.	As of today 1 EUR = INR 111.50

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134.	ToR 4A: Personnel concept	Qualification of the Team Leader General professional experience (2.1.3): Atleast 20 years' experience in the sector including mobility, logistics, planning/implementation of city logistics.	We request the Client to kindly revise the minimum requirement of general professional experience for the Team Leader to at least 15 years. Professionals with 15 or more years of relevant experience in mobility planning, logistics planning, freight, supply chains, infrastructure planning, and related transport sectors would possess the necessary technical expertise and leadership capability to successfully undertake the assignment. This revision would also enable wider participation of suitably qualified experts without compromising the quality of the proposed team.	Given the project requirements, the qualification criteria have been defined in the Terms of Reference and further modification in the qualification criteria is not possible.
135.	ToR 4A: Personnel concept	Qualification of Key expert 2 – Urban Planning/Logistics/Transport Expert, 2 nos. General professional experience (2.3.3): Atleast 20 years' experience in the sector including mobility planning, logistics/infrastructure planning and implementation	We request the Client to kindly revise the minimum requirement of general professional experience for the Key Expert-2. We kindly request the Client to consider revising the minimum requirement from at least 20 years to at least 10 years of relevant professional experience. Professionals with 10 or more years of demonstrated experience in mobility planning, urban logistics, freight and supply-chain planning, infrastructure planning, and related transport sectors can possess substantial technical expertise and the requisite capabilities to effectively deliver the assignment. This revision would facilitate wider participation of suitably qualified professionals with strong and directly relevant sectoral experience, while ensuring the availability of adequate technical competence for successful delivery of the assignment.	Given the project requirements, the qualification criteria have been defined in the Terms of Reference and further modification in the qualification criteria is not possible.

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136.	Technical Assessment Grid> 2. Assessment of Proposed Staff	The ToR defines 13 resources- Team Leader- 1 nos, Junior Expert-1 Nos, Key Expert 2- 2 nos, Key Expert 3-2 nos and Short Term Expert Pool-7 nos	The technical assessment Grid indicates evaluation of: Team Leader Expert-1 Expert-2 Expert-3 Expert-4 Short Term Expert Pool 1 Short Term Expert Pool 2 Kindly clarify the intended number and composition of key personnel to be evaluated under the Technical Evaluation Grid and confirm the corresponding resource requirements under the ToR.	Please find below the details for the required resources : <table><tr><td>Team Leader</td><td>1 number</td></tr><tr><td>Expert 1: Junior Expert (Coordinator at DPIIT)</td><td>1 number</td></tr><tr><td>Expert 2: Urban Planning/ Logistics/Transport Expert (2 nos)</td><td>2 numbers</td></tr><tr><td>Expert 3: IT/Digital Systems Expert (2 nos)</td><td>2 numbers</td></tr><tr><td>Pool of Experts – upto 7 nos.</td><td>Upto 7 number</td></tr></table>	Team Leader	1 number	Expert 1: Junior Expert (Coordinator at DPIIT)	1 number	Expert 2: Urban Planning/ Logistics/Transport Expert (2 nos)	2 numbers	Expert 3: IT/Digital Systems Expert (2 nos)	2 numbers	Pool of Experts – upto 7 nos.	Upto 7 number
Team Leader	1 number													
Expert 1: Junior Expert (Coordinator at DPIIT)	1 number													
Expert 2: Urban Planning/ Logistics/Transport Expert (2 nos)	2 numbers													
Expert 3: IT/Digital Systems Expert (2 nos)	2 numbers													
Pool of Experts – upto 7 nos.	Upto 7 number													
137.	ToR, p. 11, Section 4(b)(ii)(1) – Weighted Technical Experience	The firm must have completed at least two projects specifically focused on urban freight management, city logistics policy/enforcement, last-mile strategies or urban freight infrastructure.	Kindly permit relevant urban transport, multimodal mobility, logistics planning, freight-demand, infrastructure planning and implementation-support assignments where urban freight/city logistics formed a substantive component. This would recognise the multidisciplinary nature of the present scope while retaining the requirement for demonstrable city-logistics capability.	For similar projects, explanation/ justification is required to be submitted on their relevance for the current tender.										
138.	ToR, p. 11, Section 4(b)(ii)(2) – Multi-city Experience	At least one assignment covering five or more cities under a single contract is required.	Kindly accept either one assignment covering five or more cities, or a portfolio of comparable assignments demonstrating simultaneous delivery across multiple cities/states for public-sector or development-sector clients. This would test the intended organisational capacity and resource depth without restricting evidence to a single-contract structure.	As per TORs, at least one multi-city urban assignment covering 5 or more cities under a single contract is required. GIZ would like to ensure that the bidder has previously managed or executed similar multi-city projects, demonstrating their capability to handle the scope and complexity involved. And GIZ will assess if the tenderer has the organizational, technical, and logistical capacity to coordinate and deliver services across multiple cities simultaneously.										

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139.	ToR, p. 12, Section 4 – Experience of Development Projects	At least one project is required to be at least 50% ODA-financed.	Kindly consider accepting experience on projects financed by government, multilateral, bilateral, climate-finance or other development institutions, irrespective of whether ODA constituted at least 50% of the financing. The underlying capability, development-partner governance, safeguards, reporting and stakeholder coordination, can be demonstrated through such assignments.	This specified condition cannot be modified.
140.	ToR, pp. 12–14, Section 4A – Team Leader and Key Expert 2	The Team Leader requires 20 years' general and 7 years' city-logistics experience; each of two Urban Planning/Logistics/Transport Experts requires 20 years' general and 10 years' city-logistics experience.	Considering the delivery-oriented nature of the assignment and the limited person-days, kindly allow equivalent expertise through a broader mix: Team Leader with at least 15 years' general and 5 years' relevant urban freight/logistics experience, and Key Expert 2 with at least 10 years' general and 5 years' relevant experience. Experience in urban mobility, freight, logistics infrastructure, transport planning and implementation may kindly be considered cumulatively. This would widen access to capable practitioners while preserving senior oversight.	Given the project requirements, the qualification criteria have been defined in the Terms of Reference and further modification in the qualification criteria is not possible.
141.	ToR, pp. 12–15, Section 4A – Personnel Concept	The stated qualifications represent requirements for maximum technical-assessment points, but the scoring bands and treatment of partial compliance are not presented in the ToR.	Kindly share the complete technical assessment grid, including scoring bands, minimum thresholds, weightages and treatment of experts who partially meet the stated maximum-point qualifications. This would help bidders propose a balanced team and submit comparable, responsive tenders.	Please refer to the attached Technical Assessment Grid and Bidding Conditions included in the package.

QUERIES RELATED TO CONSORTIUM/JV

142.	Bidding Conditions – “Criteria for Eligibility of firms”	It is stated that in a consortium bid, the lead partner/agency should provide the documentary evidence of its own agency (and not of consortium partners) to meet all the criteria defined	Request you to allow the tender to permit the submission of documentary evidence jointly by consortium partners, i.e., each eligibility criterion in the eligibility Grid can be supported by the consortium partner(s) that actually meet that	The clauses specified under the Consortium Guidelines in the Bidding Conditions shall remain unchanged.
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		under the Grid for assessing the eligibility of firms.	criterion, subject to consortium declaration/ commitment and collective responsibility for compliance. Please confirm the acceptable submission format/process. This strengthen the credibility of the Proposal.	
143.	Bidding Conditions (Consortium clause) and Grid for Assessing Eligibility of Firms (GAEF), Part B – Weighted Criteria	Bidding Conditions state that in a consortium bid, "the lead partner/agency should provide the documentary evidence of its own agency (and not of consortium partners) to meet all the criteria's defined under Grid for assessing the eligibility of firms."	Please confirm whether this requirement applies only to the pass/fail minimum eligibility criteria in GAEF Part A (turnover, employee count, minimum reference projects), or whether it also extends to the weighted ranking criteria in GAEF Part B (technical experience, regional experience, and experience of ODA-financed development projects). Specifically, may the reference projects and track record of a consortium/JV partner be presented and scored under GAEF Part B's weighted criteria, in addition to the lead partner's own evidence?	If the Lead Partner does not meet the eligibility criteria specified under GAEF, the consortium/agency shall be deemed ineligible.
144.	Terms of Reference, Chapter 4 (Criteria for Eligibility of Firms) and Technical Assessment Grid, Section 1 (Technical-methodological design)	ToR Chapter 4(b)(ii) requires the firm to demonstrate at least one multi-city urban assignment (5 or more cities under a single contract) and experience working with city/state government agencies or central ministries; the Technical Assessment Grid separately scores the technical-methodological design of the Technical Proposal.	For a consortium/JV bid, please confirm whether the Technical Proposal's narrative (assessed under the Technical Assessment Grid) may cite and rely on reference projects delivered by a consortium/JV partner in that partner's own name, and whether such partner-delivered projects may be counted toward satisfying the multi-city assignment and government/multilateral experience criteria referenced in ToR Chapter 4(b)(ii), separately from the lead partner's own similar-assignment evidence required under GAEF.	The criteria's defined in Technical Assessment Grid can be met jointly by lead partner and consortium partner/JV This is not allowed for criteria's defined in GAEF/Eligibility criteria's

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145.	General Parent Company Credentials	The RFP does not clearly specify whether the technical and financial experience, project references and credentials of the Parent/Holding Company can be considered for evaluating the eligibility of its Indian subsidiary.	We confirm that we are a duly incorporated Indian entity and fully compliant with all statutory requirements as stipulated in the RFP, including GST, PAN, EPF, ESIC and other applicable regulations. As the RFP is silent with respect to consideration of foreign parent company credentials, we kindly request the Authority to clarify and allow inclusion of the experience of the parent company, for projects executed in India as well as outside India, along with that of the Indian entity, subject to submission of an appropriate legal undertaking. In this regard, we respectfully submit that similar provisions are widely adopted in standard NHAI/MoRTH-aligned RFP frameworks, wherein a wholly owned or majority-owned subsidiary registered in India is permitted to rely on the credentials of its parent company. Accordingly, we request the Authority to kindly allow consideration of the parent/foreign company's experience, including that with international public sector clients (such as government agencies or state authorities), towards meeting the eligibility criteria. Kindly Confirm.	The agency must also be duly registered with the Registrar of Companies (RoC) in India.
146.	JV/Consortium Participation	The RFP does not clearly specify the permissible number of members in a JV/Consortium.	We kindly request the Authority to please clarify the maximum number of members permitted in a JV/Consortium and consider allowing the consortium members to jointly meet the eligibility and qualification requirements of the RFP.	The JV/consortium can be with 2 agencies.

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147.	Consortium Member Credentials	The lead partner/agency should provide the documentary evidence of its own agency (and not of consortium partners) to meet all the criteria defined under "Grid for assessing the eligibility of firms."	We kindly request the Authority to please clarify and consider allowing the credentials, relevant experience, and financial capacity of the JV/Consortium members to be jointly considered for meeting the eligibility and qualification requirements of the RFP.	
148.	Bidding Conditions (Consortium clause) and Grid for Assessing Eligibility of Firms (GAEF), Part B – Weighted Criteria	Bidding Conditions state that in a consortium bid, "the lead partner/agency should provide the documentary evidence of its own agency (and not of consortium partners) to meet all the criteria's defined under Grid for assessing the eligibility of firms."	Please confirm whether the requirement for the lead partner to submit its own documentary evidence applies only to GAEF Part A's pass/fail eligibility criteria, or also to Part B's weighted criteria — specifically, whether a consortium/JV partner's reference projects and track record may be presented and scored under Part B, in addition to the lead partner's own evidence.	Applies to Both Part A and Part B
149.	Terms of Reference, Chapter 4 (Criteria for Eligibility of Firms) and Technical Assessment Grid, Section 1 (Technical-methodological design)	ToR Chapter 4(b)(ii) requires the firm to demonstrate at least one multi-city urban assignment (5 or more cities under a single contract) and experience working with city/state government agencies or central ministries; the Technical Assessment Grid separately scores the technical-methodological design of the Technical Proposal.	For a consortium/JV bid, may the Technical Proposal narrative rely on reference projects executed by a consortium/JV partner in its own name, and may such projects count toward the multi-city assignment and government/multilateral experience criteria under ToR Chapter 4(b)(ii), in addition to the lead partner's own evidence submitted under GAEF?	Lead Partner must independently satisfy all applicable eligibility criteria specified under GAEF and the Bidding Conditions. The experience or credentials of the Consortium/JV Partner shall not be used to meet or substitute any eligibility criteria that is expressly required to be fulfilled by the Lead Partner.
150.	ToR, p. 11, Section 4(a) – Commercial Assessment Criteria	Bidding consortia are contemplated through a declaration by consortium, but the detailed rules for qualification are not stated.	Kindly confirm that consortium/JV bidding is permitted and clarify whether turnover, employee strength, technical references and personnel experience may be met cumulatively by the members. We also request confirmation of any minimum lead-member share, joint-and-several liability requirement, maximum number of members, and prescribed consortium declaration or agreement format.	No
151.	ToR, pp. 14 and 18–19 – Short-term Expert Pool, Third Parties and Hosting	The ToR requires disclosure/approval of subcontractors for the	Kindly permit specialised subcontractors or technology partners for video production and local field support, subject	No

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		dashboard and CVs for all proposed pool experts, but does not clarify wider subcontracting flexibility.	to the prime contractor retaining full responsibility and obtaining GIZ approval. Please also clarify whether subcontractor credentials may be considered for weighted technical experience and whether named pool experts may include personnel from approved subcontractors.				
QUERIES RELATED TO COMMERICAL & STATUTORY COMPLIANCES							
152.	Para 5: Costing Requirement of TOR	Travel expenses	Quantity	Number per expert	Total	The quantity is indicated as 100, whereas the total is indicated as 150. We request clarification on the applicable quantity to be considered for costing purposes.	Below are the correct numbers:
		Per-diem allowance in country of assignment	100		150		Per-diem allowance in country of assignment -100
		Overnight allowance in country of assignment	100		150		Overnight allowance in country of assignment - 100

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153.	Para 5: Costing requirements of TOR (Page 15)	Domestic flights: 35 round trips - flights within the country of assignment during service delivery. The specific travel cities are to be determined. Consultants should submit bids based on PAN-India travel. Subject to actuals	Kindly clarify whether the 35 domestic round trips are intended for workshops or field visits or both. If the trips are allocated to only one of these activities, please confirm the number of additional trips to be envisaged for the other activity	35 domestic round trips are intended for both workshops and field visits.
154.	Terms of reference (ToR) for the procurement of Services 5. Costing requirements	Conduct 1 no. of in-person training (of upto 2 days for upto 50 participants) and upto 3 nos. online trainings to DPIIT officials, city officials and other involved stakeholders on data entry and usage of City Logistics Dashboard.	We kindly request clarification on whether hosting infrastructure, servers, cloud environment, software licenses, and IT security audit/VAPT costs for the City Logistics Dashboard are to be included in the financial proposal and, if so, under which cost head.	Costs for security audits have to be accounted by the bidder. Costs may be quoted under the provision of "Other Costs" – refer financial template.
155.	Terms of reference (ToR) for the procurement of Services 5. Costing requirements	For the in-person workshops/training programmes, the travel, boarding and lodging will be the responsibility of the participants. The tenderer is required quote costs for venue and logistics costs viz. conference venue, food, audio visuals, etc at the venue for implementing the workshops/training programmes.	We kindly request clarification on whether DPIIT will provide the venues for workshops, training, and peer-learning events, and how bidders should account for the associated costs in the financial proposal.	For the in-person workshop/trainings, the tenderer is required quote costs for venue and logistics costs viz. conference venue, food, audio visuals, etc at the venue for implementing the workshops/training programmes. Please note that, there is a possibility of DPIIT providing venue at their premises, in which case, costs will not be incurred by the bidder.
156.	Bidding Conditions> Bid Submission Guidelines	Bidders are requested to send the GAEF, technical & financial proposals as separate attachments in pdf format, in a single mail along with all supporting documents in a compressed folder not exceeding file size of 20 MB in total.	We would like to highlight that a 20 MB file size for submission through a single email may itself be restrictive, given typical email attachment limitations and the volume of proposal documents. We therefore request that bidders be permitted to submit the proposal through multiple emails, with each email containing attachments within a reasonable file-size limit, clearly marked and numbered to ensure completeness and ease of identification.	Please share the bid in multiple emails, clearly indicating the sequence as 1/2, 2/2 ,

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157.	Bidding Condition Annexure A 11 Ecological and sustainable parameters	Organization should briefly elaborate the business practices adopted towards the sustainability initiatives and highlight the experience in Sustainable Development Goals (SDGs) (Desirable, but strongly recommended to provide considering GIZ's overall commitment to sustainability initiative, especially SGD's 2030)	Kindly clarify the specific information and supporting documents required to demonstrate the organisation's sustainability initiatives and experience related to the Sustainable Development Goals (SDGs).	Please visit the web link given in ToR.
158.	ToR Section 2> Period of Assignment	Period of assignment: from September 2026 until December 2027	Deliverables D8 and D9 are dependent on actions and decisions of city/state authorities. Kindly confirm that the consultant's responsibility shall be limited to providing technical support, advisory services, documentation, and handholding assistance, and that delays or decisions beyond the consultant's control shall not result in penalties, adverse evaluation, or withholding of payments	For the purpose of D9, a logistics measure shall be considered "implemented" if the infrastructure/measure has been put in place. Of the estimated upto 50 such measures provisioned for each city, the implementation readiness has to be assessed and the target achieved. The consultant shall be responsible for providing actionable planning, technical documentation, handholding support, coordination, and implementation monitoring after implementing the agreeable measures. It is expected that the consultant shall make all reasonable efforts to support the achievement of these targets. The consultant is expected to have a strategic approach for achieving these results. Any delays shall be communicated to and mutually agreed upon with the concerned city nodal department, GIZ, and DPIIT.
159.	ToR Section 2> Deliverable and timeline schedule	Deliverable and timeline schedule	Kindly clarify whether professional fees will be paid based on actual approved expert days or as a fixed/lump-sum amount linked to acceptance of deliverables, and provide the milestone-wise invoicing and payment schedule. We understand that no specific provisions relating to penalties stipulated in the tender document.	Professional fees will be paid based on actual expert days subject to maximum as defined in the TORs and submission of the deliverables specified in the TORs. Kindly refer GTCC clauses

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160.	ToR 5 Costing Requirement> Specification of inputs	<table><tr><td>Travel expenses</td><td>Quantity</td><td>Number per expert</td><td>Total</td><td></td></tr><tr><td>Per-diem allowance in country of assignment</td><td>100</td><td></td><td>150</td><td></td></tr><tr><td>Overnight allowance in country of assignment</td><td>100</td><td></td><td>150</td><td></td></tr></table>	Travel expenses	Quantity	Number per expert	Total		Per-diem allowance in country of assignment	100		150		Overnight allowance in country of assignment	100		150		Kindly clarify the intended unit, quantity, and basis of calculation for this cost item to enable bidders to appropriately estimate and submit the financial proposal.	Below are the correct numbers: Per-diem allowance in country of assignment -100 Overnight allowance in country of assignment - 100
Travel expenses	Quantity	Number per expert	Total																
Per-diem allowance in country of assignment	100		150																
Overnight allowance in country of assignment	100		150																
161.	ToR 5 Costing Requirement> Specification of inputs	CO2 compensation for air Travel A fixed budget of EUR 3500 is earmarked for settling carbon offsets against evidence.	We understand that a fixed budget of EUR 3,500 has been earmarked for CO ₂ compensation for air travel, to be settled against supporting evidence. Kindly clarify the mechanism for reimbursement of the CO ₂ compensation costs, the supporting documentation/evidence required for reimbursement, and whether the EUR 3,500 provision is to be included in the Financial Proposal submitted by the bidder or will be reimbursed separately by the Client against actual expenditure.	Yes the provision of EUR 3500 in INR must be mentioned in financial proposal please refer to the C02 guidelines as part of tender package for more details.															

QUERIES RELATED TO GTCC & OTHER GENERAL QUERIES

QUERIES RELATED TO GTCC & OTHER GENERAL QUERIES

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162.	Document: Compliance Declaration-GAEF, Declaration by the Bidder (Page 1)	2.2 Corresponding Provisions under Indian Law Without prejudice to the above, the Bidder declares that neither the Bidder nor any member of its Board of Directors, partners, key managerial personnel, or any person having controlling interest in the Bidder has been convicted of, or is subject to final and binding judicial or administrative findings in respect of offences under, <i>inter alia</i>: Indian Penal Code; Prevention of Corruption Act; Prevention of Money Laundering Act; Unlawful Activities (Prevention) Act; Immoral Traffic (Prevention) Act; Companies Act (including fraud-related provisions); Competition Act (in respect of anti-competitive agreements, bid-rigging or abuse of dominance); Any other applicable central, state or local legislation providing for criminal liability relating to fraud, corruption, financial misconduct, terrorism, organised crime, trafficking, or similar offences. Further, making reference to Rule 151(1) of the General Financial Rules, of the Government of India for guidance purposes, the Bidder confirms that it is not debarred on grounds relating to offences under the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1988.	Please amend the clause as follows: 2.2 Corresponding Provisions under Indian Law Without prejudice to the above, the Bidder declares that neither the Bidder nor the proposed Engagement Partner has, in the past 5 years, been convicted of offences under, <i>inter alia</i>: •Indian Penal Code - Prevention of Corruption Act; - Prevention of Money Laundering Act; - Unlawful Activities (Prevention) Act; - Immoral Traffic (Prevention) Act; - Companies Act (including fraud-related provisions); - Competition Act (in respect of anti-competitive agreements, bid-rigging or abuse of dominance); - Any other applicable central, state or local legislation providing for criminal liability relating to fraud, corruption, financial misconduct, terrorism, organised crime, trafficking, or similar offences	The clause is a standard clause and modification of clause is not possible
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163.	Document: Compliance Declaration-GAEF, Declaration by the Bidder (Page 3)	3.2 Corresponding and Extended Grounds under Indian Law In addition to the above, and to strengthen the integrity of the procurement process, the Bidder declares that neither the Bidder nor its management e. Has had any prior public contract or concession contract terminated for default, or been subjected to damages, penalties, blacklisting or sanctions for deficient performance; i. Has been debarred, blacklisted or suspended by any Ministry, Government Department, statutory authority, public sector undertaking or other public body under the only be made accessible and known to persons for whom it is essential for the fulfilment of their tasks (need-to-know principle). Contractors shall not allow third parties to access documentation or work results of any kind, in particular reports, without the prior express written consent of GIZ in text form. Third parties under this provision also include the ultimate commissioning party/client.	Please amend the following as: 3.2 Corresponding and Extended Grounds under Indian Law In addition to the above, and to strengthen the integrity of the procurement process, the Bidder declares that neither the Bidder nor the proposed Engagement Partner.... 3.2 (e): Has had any prior public contract or concession contract terminated for default, or been subjected to damages or penalties for the same, in the past 5 years, as evidenced from an arbitral award or judicial pronouncement; 3.2 (i): is not debarred, blacklisted or suspended by any Ministry, Government Department, statutory authority, Government Company (as defined under the Companies Act 2013) as on has not been explicitly designated as secret or confidential. As a matter of principle, such information shall only be made accessible and known to persons for whom it is essential for the fulfilment of their tasks (need-to-know principle).	The clause is a standard clause and modification of clause is not possible
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164.	General terms and conditions of contract Para 4.3 Termination (Page 6)	Termination	The contract should include a provision allowing the Bidder to terminate the Agreement or specific services immediately upon written notice where required by applicable law or professional obligations. Therefore, request to add the following clause. <u>Termination by Bidder</u> Bidder may terminate this contract or any particular services immediately upon written notice to GIZ, if Bidder reasonably determines that it can no longer provide the services in accordance with applicable law or its professional obligations." If the above clause is not accepted by GIZ, then moving forward without this clause is subject to review and approval by the EY Independence team.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
165.	General terms and conditions of contract Para 1.9. Property rights and rights of use		Please add the following clause: Notwithstanding anything to the contrary contained in this Agreement, any intellectual property developed by the Consultant/ EY, and any working papers compiled in connection with the Services (but not Client's information contained in them), shall be the property of the consultant Agency	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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166.	General terms and conditions of contract Para 1.6 Confidentiality (Page 1)	1.6 Confidentiality Any and all data relating to the contract as well as any other GIZ information, such as submitted documents and exchanged information of which the contractor and its employees become aware in the course of performing the contract, must be treated as confidential during and beyond the term of the contract. This provision applies even if such documentation and information has not been explicitly designated as secret or confidential. As a matter of principle, such information shall only be made accessible and known to persons for whom it is essential for the fulfilment of their tasks (need-to-know principle). Contractors shall not allow third parties to access documentation or work results of any kind, in particular reports, without the prior express written consent of GIZ in text form. Third parties under this provision also include the ultimate commissioning party/client.	As per xx's policy framework, confidentiality obligations are limited in duration and cannot extend beyond a period of three (3) years post termination or expiry of the agreement. Please amend the clause as following: Any and all data relating to the contract as well as any other GIZ information, such as submitted documents and exchanged information of which the contractor and its employees become aware in the course of performing the contract, must be treated as confidential during and beyond the term of the contract upto the period of three (3) years post termination or expiry of the agreement. This provision applies even if such documentation and information has not been explicitly designated as secret or confidential. As a matter of principle, such information shall only be made accessible and known to persons for whom it is essential for the fulfilment of their tasks (need-to-know principle).	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
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167.	General terms and conditions of contract Para 1.12 Obligations resulting from the Code of Conduct (Page 2)	Obligations resulting from the Code of Conduct Code of Conduct for contractor The contractor shall guarantee with regard to its own business activities that it acts in accordance with the Code of Conduct for Contractors of the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH ('Code of Conduct') (Annex 4). It warrants that it will appropriately apply the provisions of the Code of Conduct along the supply chain if GIZ establishes the existence of a human-rights or environment-related risk and notifies the contractor thereof. The contractor is obliged to hold GIZ harmless from third-party claims resulting from a breach of the Code of Conduct unless the contractor can prove that it is not responsible for the breach.	xx is governed by robust global and local internal policies, including its own code of conduct, ethics and compliance protocols, anti-bribery and anti-money laundering policies, sanctions compliance, confidentiality and intellectual property safeguards, diversity and inclusion standards, and applicable health, safety, labour and environmental compliance requirements. Requiring EY to additionally comply with each client's separate code of conduct and policies may create inconsistency in obligations, operational uncertainty and practical challenges in monitoring client-specific requirements that may vary across engagements. Accordingly, request deletion of this clause. Please amend as follows: Delete	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
168.	General terms and conditions of contract Para 2.5 Information and reporting obligations (Page 4)	2.5 Information and reporting obligations 2.5.2 Obligation of the contractor to report on the status of the contract GIZ may at any time review the status and results of the performance of the contract, including the project accounts and any project-related special accounts. The contractor must keep the necessary records available and provide the required information. At the request of GIZ, the contractor shall also provide information to other institutions or persons and organisations commissioned by GIZ and to make audits possible; it also undertakes to cooperate appropriately in any such audits.	Please amend the clause as following: "Notwithstanding the above any audit/monitoring conducted shall be restricted to the physical files in relation to this Agreement only and shall be subject to GIZ agreeing to maintain confidentiality of these documents. No access to Bidder's systems or its premises or hands on or intrusive testing will be permitted. Any third parties employed by GIZ to conduct such audit shall not be a competitor of the Bidder and shall agree to confidentiality obligations with Agency.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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169.	General terms and conditions of contract Para 5.1 Liability	5.1 Liability The contractor is liable pursuant to the statutory provisions. In addition, GIZ shall be entitled to claim for loss or damage suffered by the recipient of the work and services as a result of the contractor's failure to meet its contractual obligations or for any services deemed to be deficient in terms of quality or quantitative delivery.	Please add the following in the clause 5.1 Neither party shall be liable for any indirect, incidental, special or consequential loss or damage, including loss of profit, revenue, business, opportunity, anticipated savings, goodwill or data; and The contractor's total aggregate liability arising out of or in connection with the contract, whether in contract, tort, indemnity or otherwise, shall not exceed one time the total fees paid or payable to the contractor under the contract.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
170.	General terms and conditions of contract Para 1.10 Data Protection	1.10 Data protection Within the framework of the contract, GIZ processes personal data exclusively in accordance with the EU General Data Protection Regulation (EU GDPR) and other applicable data protection regulations such as Digital Personal Data Protection Act, 2023 of the Republic of India. The contractor shall comply with the requirements of applicable data protection regulations and require such compliance of its employees. The contractor warrants that any data transmitted to GIZ have been processed in accordance with the applicable data protection provisions and are exempt from any third-party rights which could prejudice the use of these data within the framework of this contract. The contractor shall indemnify GIZ against all claims arising from the violation of data	Please amend the clause as follows: 1.10 Data protection Within the framework of the contract, GIZ processes personal data exclusively in accordance with the EU General Data Protection Regulation (EU GDPR) and other applicable data protection regulations such as Digital Personal Data Protection Act, 2023 of the Republic of India. The contractor shall comply with the requirements of applicable data protection regulations and require such compliance of its employees. The contractor warrants that any data transmitted to GIZ have been processed in accordance with the applicable data protection provisions and are exempt from any third-party rights which could prejudice the use of these data within	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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		protection regulations and shall reimburse GIZ for all costs incurred in connection with its corresponding legal defence or the imposition of government sanctions. Should applicable data protection law contain specific principles that must be respected when providing work and services (e.g. a privacy by design or default approach in order to ensure the data protection-friendly implementation of technical requirements), the contractor shall place particular emphasis on the practical application of such principles. Should the contractor process personal data for GIZ as set out in Article 28 GDPR and the provisions of applicable Indian laws, this shall take place on the basis of a relevant agreement.	the framework of this contract Should the contractor process personal data for GIZ as set out in Article 28 GDPR and the provisions of applicable Indian laws, this shall take place on the basis of a relevant agreement.	
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171.	Clause 5 of Compliance Declaration	This Declaration is true and correct to the best of the Bidder's knowledge and belief. It is submitted voluntarily and with full understanding that it forms a material basis for evaluation of eligibility under the GAEF and applicable procurement laws of Germany and India.	Since the Bidder is an entity incorporated and operating under the laws of India, and the declaration is being submitted in relation to eligibility and compliance under the applicable Indian legal framework, reference to the applicable procurement laws of Germany may not be relevant or applicable to the Bidder. Accordingly, it is requested that the clause be amended to refer only to the applicable procurement laws of India. Request to Amend as follows: This Declaration is true and correct to the best of the Bidder's knowledge and belief. It is submitted voluntarily and with full understanding that it forms a material basis for evaluation of eligibility under the GAEF and applicable procurement laws of India.	This shall be discussed with winning agency			
172.	Payment Terms	-	Given the milestone-driven nature of the assignment and the need to ensure alignment between deliverables, effort deployment and cash flow during implementation, it is requested that clear milestone-based payment terms be defined in the contract. Request you to add the following payment terms: <table><tr><td>Sr. No.</td><td>Milestone</td><td>Payment Term</td></tr></table>	Sr. No.	Milestone	Payment Term	Draft contract with winning agency will be shared
Sr. No.	Milestone	Payment Term					

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173.				1	Main Task 1: Preparation of a comprehensive list of Logistics measures and implementation status documentation		
				2	Main Task 2: Implementation Roadmaps and Handholding Support		
				3	Main Task 3: Centralized City Logistics Dashboard		
174.	-	Last date of Submission of technical and financial proposal may be extended to 30 th September 2026	Given the specialized expertise required for this assignment, additional time is needed to identify suitable experts and prepare a comprehensive, competitive proposal. Accordingly, we request an extension of the submission deadline to 30th September 2026	Due to the time-bound nature of the activities, any extension of the tender timeline would further delay the process. Therefore, we are unable to extend the bid submission deadline.			
175.	S. no. 8 of Check List of Documents – ANNEXURE “A”	The firm must demonstrate experience in executing at least 1 multi-city urban assignment (covering 5 or more cities under a single contract) for a government entity, multilateral agency (like the World Bank or ADB), or national body.	Considering the nature and scope of the assignment, we request the Client to kindly relax the above eligibility criterion by allowing urban assignments executed in at least 1 city under a single contract, instead of requiring experience covering 5 or more cities. This would enable participation of competent and experienced firms having relevant urban project experience, while maintaining the requisite technical capability for successful execution of the assignment.	Given the project requirements, the eligibility criteria have been defined in the Terms of Reference and further modification in the eligibility criteria is not possible.			

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			Requested Amendment: The firm must demonstrate experience in executing at least 1 urban assignment covering 1 or more cities under a single contract for a government entity, multilateral agency (like the World Bank or ADB), or national body.	
176.	General Terms and conditions of contract (Page 6 of 6)	4.3 Termination	The RFP document does not explicitly provide for termination rights to consultant side and includes termination provisions primarily from the Client's side. In this regard, we request the Authority to kindly consider incorporating mutual termination rights for both parties under the Agreement, to ensure a fair and balanced contractual framework.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
177.	General Terms and conditions of contract (Page 6 of 6)	5. Liability and delays 5.2 Delays in the progress of work and services <i>If the contractor fails to meet the agreed dates and deadlines for an agreed piece of work and does not deliver the work within the period of grace set by GIZ, then GIZ shall be entitled, as soon as the period of grace has expired, to demand a contractual penalty of 0.5 % of the remuneration for each week or part thereof after expiration of the set period of grace; however, the contractual penalty shall not exceed a total of 8% of the remuneration.</i>	We request the Authority to kindly consider the Delay Penalty to be capped at 5% of remuneration.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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178.	Tender & Bidding Conditions for Open/Public Tender (Page 4 of 9)	Bid Submission deadline 19th Sept'26	The Tender & Bidding Conditions for Open/Public Tender document specifies the bid submission deadline as 19 September 2026. In this regard, we kindly request the Authority to consider an extension of the bid submission deadline until 30 September 2026 to allow adequate time for stakeholder consultations, identification and finalization of suitable experts, formation of related arrangements, and preparation of a comprehensive and high-quality proposal in line with the requirements of the TOR.	Due to the time-bound nature of the activities, any extension of the tender timeline would further delay the process. Therefore, we are unable to extend the bid submission deadline.
179.	Terms of reference (ToR) for the procurement of Services (Page 20 of 20)	Requirements on the format of the tender <i>The complete tender must not exceed 10 pages (excluding CVs).</i>	Requesting if GIZ could please clarify the scope of the 10-page limit prescribed under Clause 8. Specifically, kindly confirm whether the page limit includes the cover letter, organisation profile, project references, work plan/schedule, personnel assignment plan, charts, diagrams and other supporting annexures, or whether these may be submitted separately. Further, considering that the technical-methodological concept (Chapter 3) accounts for 35% of the technical assessment and requires bidders to address multiple evaluation parameters, including strategy, cooperation, steering structure, processes, learning and innovation, and project management, kindly consider increasing the page limit to enable bidders to present their approach in sufficient detail while maintaining proposal quality and comparability.	Responded above

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180.	Terms of reference (ToR) for the procurement of Services (Page 16 of 20) AND (Page 17 of 20)	Specification of inputs <i>35 round trips - flights within the country of assignment during service delivery. The specific travel cities are to be determined. Consultants should submit bids based on PAN-India travel. Subject to actuals</i> AND Workshops, events and trainings <i>Estimated number of workshops and events as per "Tasks to be performed by the contractor" are summarised below: Conduct a workshop (1 no.) of upto 2 days with the 25 cities with upto 50 participants for finalising priority implementation strategies for implementation. The duration and number of workshops to be decided in consultation with DPIIT. Conduct peer learning sessions/workshops (online – 5 nos; and in-person workshop –2 nos. of 2 days each for upto 50 participants) covering all 25 cities.</i>	Requesting if GIZ could please clarify whether the provision of 35 round trips under the Specification of Inputs is intended to cover only city/site visits, or also includes travel associated with workshops, trainings, peer-learning sessions and other stakeholder engagement activities envisaged under the assignment. For instance, the ToR envisages workshops and peer-learning events involving participation from all 25 cities. Depending on the format and representation from each city, the travel requirements associated with these activities alone may exceed the travel provision specified in the ToR. Clarification on the basis of the 35-trip assumption would help bidders estimate travel requirements and associated costs consistently.	Provision of 35 round trips under the Specification of Inputs is intended to cover the entire scope of work. Please note that for the in-person workshops/training programmes, the travel, boarding and lodging will be the responsibility of the participants. Therefore, consultant need not quote for the travel, boarding and lodging cost of the workshop participants.
181.	Tender & Bidding Conditions for Open/Public Tender	Bid Submission deadline 19th Sept'26	We kindly request the Authority to extend the bid submission deadline from 19 September 2026 to 25 September 2026, enabling adequate time for expert finalisation, stakeholder consultations, associated arrangements, and preparation of a comprehensive proposal.	Due to the time-bound nature of the activities, any extension of the tender timeline would further delay the process. Therefore, we are unable to extend the bid submission deadline.

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182.	Terms of reference (ToR) for the procurement of Services	8. Requirements on the format of the tender The structure of the tender must correspond to the structure of the ToR. In particular, the detailed structure of the concept (Chapter 3) should be organised in accordance with the positively weighted criteria in the assessment grid (not with zero). The tender must be legible (font size 11 or larger) and clearly formulated. It must be drawn up in English (language). The complete tender must not exceed 10 pages (excluding CVs). If one of the maximum page lengths is exceeded, the content appearing after the cut-off point will not be included in the assessment. External content (e.g. links to websites) will also not be considered. The CVs of the personnel proposed in accordance with Chapter 4 of the ToRs must be submitted using the format specified in the terms and conditions for application. The CVs shall not exceed 4 pages each. They must clearly show the position and job the proposed person held in the reference project and for how long. The CVs can also be submitted in English (language)	We kindly request GIZ/DPIIT to clarify whether the 10-page limit under Clause 8 applies to the cover letter, organisation profile, references, work plan, personnel plan, charts, diagrams, and supporting annexures, or whether these may be submitted separately. Considering the 35% weightage for the technical-methodological concept under Chapter 3, we also request that additional annexures or a higher page limit be permitted to adequately present the proposed approach.	Responded above
183.	General Terms and conditions of contract	4.3 Termination	The RFP primarily provides for termination rights from the Client's side. We kindly request the Authority to consider incorporating mutual termination rights for both parties under the Agreement, ensuring a fair and balanced contractual framework.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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184.	General Terms and conditions of contract	5. Liability and delays 5.2 Delays in the progress of work and services If the contractor fails to meet the agreed dates and deadlines for an agreed piece of work and does not deliver the work within the period of grace set by GIZ, then GIZ shall be entitled, as soon as the period of grace has expired, to demand a contractual penalty of 0.5 % of the remuneration for each week or part thereof after expiration of the set period of grace; however, the contractual penalty shall not exceed a total of 8% of the remuneration.	The RFP specifies a delay penalty of 0.5% per week, capped at 8% of remuneration, in addition to separate contractual penalties under the Code of Conduct. We kindly request the Authority to consider capping the delay penalty at 5% of remuneration.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
185.	Requirements on the format of the tender AND Tender & Bidding Conditions for Open/Public Tender	The complete tender must not exceed 10 pages (excluding CVs). If one of the maximum page lengths is exceeded, the content appearing after the cut-off point will not be included in the assessment. External content (e.g. links to websites) will also not be considered.	We note a potential inconsistency between the bid submission requirements and the page limit requirement. Considering the extensive scope of work covering 25 cities, implementation roadmaps, handholding support, dashboard development, project management approach, staffing plan, and other requirements, a 10-page limit is highly restrictive and may not allow bidders to adequately present their technical methodology and understanding of the assignment. Removal of the page limit would enable bidders to provide comprehensive and high-quality technical proposals, leading to a more informed evaluation and better project outcomes We therefore request the Authority to remove the 10-page limit on the technical proposal. Kindly Consider	Responded above

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186.	GTCC 1.1. Applicable law, place of jurisdiction	The contract is subject to the laws of The Republic of India. The contractor's general terms and conditions of business or payment shall not apply. The place of jurisdiction is <place>. GIZ may also institute proceedings against the contractor before the competent court for the latter's place of residence or place of business or habitual place of residence.	We request the Client to kindly propose New Delhi as the place of jurisdiction.	This is agreeable
187.	GTCC 1.6 Confidentiality	... As a matter of principle, such information shall only be made accessible and known to persons for whom it is essential for the fulfilment of their tasks (need-to-know principle).	We request the Client to kindly add the following statement to the clause: <i>The confidentiality obligations shall survive the termination of this Contract / completion of services for a period of one (1) year.</i>	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
188.	GTCC 1.6 Confidentiality	Contractors shall not allow third parties to access documentation or work results of any kind, in particular reports, without the prior express written consent of GIZ in text form. Third parties under this provision also include the ultimate commissioning party/client.	Kindly clarify that, notwithstanding the confidentiality obligations, the Contractor may retain copies of Confidential Information and disclose such information, subject to applicable confidentiality safeguards, where required for compliance with applicable laws, regulations, professional standards or professional conduct obligations, or for maintaining internal legal, compliance, risk-management and record-retention files.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
189.	GTCC 1.6 Confidentiality	Contractors shall not allow third parties to access documentation or work results of any kind, in particular reports, without the prior express written consent of GIZ in text form. Third parties under this provision also include the ultimate commissioning party/client.	Kindly clarify that, notwithstanding the confidentiality obligations, the Contractor may retain copies of Confidential Information and disclose such information, subject to applicable confidentiality safeguards, where required for compliance with applicable laws, regulations, professional standards or professional conduct obligations, or for maintaining internal legal,	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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			compliance, risk-management and record-retention files.	
190.	GTCC Clause 1.9.4 – Freedom from Third-Party Rights	The contractor shall defend GIZ from all claims arising from an infringement of industrial property rights, copyrights or any other property rights due to the use of the work results as agreed in the contract and shall meet all costs and damages imposed on GIZ by a court of law insofar as GIZ has informed the contractor without delay of any such claims and the contractor is entitled to take defensive action or negotiate a settlement.	We request that the indemnity under this clause be limited to third-party claims alleging infringement of intellectual property rights arising directly from project-specific deliverables created by the Contractor under the Contract. The indemnity should not apply where the claim results from modifications made without the Contractor's approval, use of the deliverables outside the agreed purpose or scope, combination with third-party materials or systems not supplied or approved by the Contractor, or compliance with designs, specifications or instructions provided by GIZ or the client. It is further requested that the Contractor's liability be limited to reasonable and direct losses finally awarded by a competent court or agreed through a settlement approved by the Contractor, subject to prompt notification of the claim and the Contractor being given control of the defence and settlement.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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191.	GTCC Clause 1.9.4 – Freedom from Third-Party Rights	The contractor shall defend GIZ from all claims arising from an infringement of industrial property rights, copyrights or any other property rights due to the use of the work results as agreed in the contract and shall meet all costs and damages imposed on GIZ by a court of law insofar as GIZ has informed the contractor without delay of any such claims and the contractor is entitled to take defensive action or negotiate a settlement.	We request that the indemnity under this clause be limited to third-party intellectual property infringement claims that are judicially determined and solely attributable to the Contractor's project-specific deliverables. We request the Client to modify the above clause as per below: <i>"The contractor shall defend GIZ from all claims arising from an infringement of industrial property rights, copyrights or any other property rights due to the use of the work results as agreed in the contract and shall meet all costs and damages imposed on GIZ by a court of law, to the extent judicially determined and solely attributable to the Contractor, and in any event not exceeding the total value of this Contract, insofar as GIZ has informed the contractor without delay of any such claims and the contractor is entitled to take defensive action or negotiate a settlement."</i>	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
192.	GTCC Clause 1.10 – Data Protection	The contractor shall comply with the requirements of applicable data protection regulations and require such compliance of its employees.	We request the Client to confirm that Contractor shall only comply with applicable Indian data protection laws in its capacity as the Service Provider under the Contract, including the Digital Personal Data Protection Act, 2023 and the rules and regulations issued thereunder, as applicable.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
193.	GTCC Clause 1.10 – Data Protection	The contractor shall indemnify GIZ against all claims arising from the violation of data protection regulations and shall reimburse GIZ for all costs incurred in connection with its corresponding legal defence or the imposition of government sanctions.	We request the Client to modify the clause as below: <i>"The contractor shall indemnify GIZ against all claims arising from the violation of data protection regulations and shall reimburse GIZ for all costs incurred in connection with its corresponding legal defence or the imposition of government sanctions, provided that such claims, costs,</i>	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation..

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			<i>damages or sanctions are judicially or finally determined to be solely attributable to the Contractor, and the Contractor's aggregate liability under this clause shall not exceed the total value of the Contract."</i>	
194.	GTCC 2.2 Protective measures, health requirements and necessary insurance policies	The contractor must ensure adequate insurance cover (in particular health, repatriation and accident insurance). The contractor must provide evidence of compliance with this provision if requested by GIZ.	We request the Client to confirm that xxx's existing insurance coverage, maintained in accordance with its organisational policies and applicable legal requirements, shall be considered sufficient for compliance with this clause, and that xx shall not be required to obtain any additional or project-specific insurance coverage solely on the basis of GIZ's standard terms and conditions.	This shall be checked and discussed with winning agency
195.	GTCC 2.4.Force majeure	In the event of force majeure, the contractual obligations, insofar as they are affected by the event in question, shall be suspended for as long as it remains impossible to render the services because of this situation, provided that one party to the contract notifies the other party to the contract about the force majeure event without undue delay.	We request the Client to define a specific notice period for reporting a force majeure event instead of the expression "without undue delay."	Successful completion of the Contract Period and satisfactory delivery of all required deliverables in accordance with the quality standards.
196.	GTCC 2.6 Keeping of contract-related records	The contractor must keep contract-related records and work results, including financial records, for ten years after acceptance of the final report or, as the case may be, of the performance of the work and submit these records to GIZ on request.	We request the Client to modify the above clause to clarify that the Contractor shall retain contract-related records and work results only for the period required under applicable law and the Contractor's internal record-retention policies, subject at all times to the confidentiality and data-protection obligations under the Contract.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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197.	GTCC 2.6 Keeping of contract-related records	In the aforementioned cases, the handover procedure is specified by GIZ. GIZ is also entitled to demand erasure (i.e. information cannot be reconstructed) or destruction in whole or in part. Evidence of the erasure and the procedure applied is to be provided to GIZ on request, for example by means of a written explanation. Additional remuneration will not be provided.	Considering that the Contractor provides services to multiple clients across India and maintains confidential and commercially sensitive information relating to such clients, it may not be feasible to agree to unrestricted audit or inspection obligations. We therefore request the Client to delete language permitting unrestricted audit or access to the Contractor's records. We further request that any audit obligation be subject to the following conditions: The audit shall be limited strictly to the books and financial records directly relating to the services provided under the Contract. The audit may be conducted only during the term of the Contract. GIZ shall provide the Contractor with at least 30 days' prior written notice of any proposed audit. Any audit shall be conducted subject to mutually agreed confidentiality and data-protection safeguards. Where GIZ appoints an external auditor, such auditor shall not be a direct competitor of the Contractor.	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
198.	GTCC Termination 4.3.1 Grounds which are not the fault of the contractor	If GIZ terminates the contract for a reason that is not the fault of the contractor, the contractor shall be entitled to demand the agreed remuneration, only for work executed and delivered to the satisfaction of the GIZ. However, the contractor must allow deduction of expenses which are or could be saved, as well as of earnings from the alternative use of the resources in question, or of potential earnings foregone wilfully. Fees, salaries and ancillary salary costs are deemed to be savable if they relate to periods more than 60 days after receipt of notice of termination.	We request the Client to delete the following portion of the clause: <i>"However, the contractor must allow deduction of expenses which are or could be saved, as well as of earnings from the alternative use of the resources in question, or of potential earnings foregone wilfully. Fees, salaries and ancillary salary costs are deemed to be savable if they relate to periods more than 60 days after receipt of notice of termination. The contractor bears the burden of proof in the cases of exception."</i> Accordingly, the revised clause may	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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		The contractor bears the burden of proof in the cases of exception.	read as follows: <i>"If GIZ terminates the contract for a reason that is not the fault of the contractor, the contractor shall be entitled to demand the agreed remuneration for all work executed and delivered to the satisfaction of GIZ up to the effective date of termination."</i> Further, since the Contract does not provide the Contractor with a corresponding right to suspend or terminate the Contract, we request the Client to add the following clause: <i>"The Contractor may suspend or terminate the Contract by providing not less than thirty (30) days' prior written notice to GIZ in the event that: GIZ fails to make any payment due to the Contractor under the Contract; GIZ fails to comply with or implement a binding arbitration award; or the Contractor determines that any applicable law, regulation, professional requirement or circumstance, including a change in the ownership or constitution of the Client, renders the Contractor's continued performance of the Contract impermissible or in conflict with the independence, ethical or professional rules applicable to the Contractor."</i>	
199.	GTCC Clause 5.1 – Liability	The contractor is liable pursuant to the statutory provisions. In addition, GIZ shall be entitled to claim for loss or damage suffered by the recipient of the work and services as a result of the contractor's failure to meet its contractual obligations or for any services deemed to be deficient in terms of quality or quantitative delivery.	The liability provision does not prescribe any limitation on the Contractor's aggregate liability. We request the Client to incorporate the following clause: <i>"Notwithstanding anything contained in the contract, GIZ agrees that the Contractor shall not be liable to Client, for any losses, claims, damages, liabilities, cost or expenses ("Losses") of any nature whatsoever, for an aggregate amount in excess of the fee paid under the</i>	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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			<i>contract for the services provided under the contract, except where such Losses are finally judicially determined to have arisen primarily from fraud or bad faith of the Contractor. In no event shall the Contractor, be liable for any consequential (including loss of profit and loss of data), special, indirect, incidental, punitive, or exemplary loss, damage, or expense relating to the services provided pursuant to this Contract."</i>	
200.	GTCC 5.2 Delays in the progress of work and services	If the contractor fails to meet the agreed dates and deadlines for an agreed piece of work and does not deliver the work within the period of grace set by GIZ, then GIZ shall be entitled, as soon as the period of grace has expired, to demand a contractual penalty of 0.5 % of the remuneration for each week or part thereof after expiration of the set period of grace; however, the contractual penalty shall not exceed a total of 8% of the remuneration.	We request the Client to modify the clause: <i>"If the contractor fails to meet the agreed dates and deadlines for an agreed piece of work and does not deliver the work within the period of grace set by GIZ, for the reasons solely attributable to the Contractor, then GIZ shall be entitled, as soon as the period of grace has expired, to demand a contractual penalty of 0.5 % of the remuneration for each week or part thereof after expiration of the set period of grace; however, the contractual penalty shall not exceed a total of 8% of the remuneration."</i>	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.
201.	GTCC Final provisions 6.1 Prohibition of assignment by the contractor	The assignment of claims arising from the contract is excluded unless GIZ has expressly agreed to such assignment in writing.	We request the Client to make this clause mutual by replacing "GIZ" with "both parties". As the Contractor is also an audit firm, any assignment or transfer by GIZ may give rise to independence or professional-regulatory considerations. Accordingly, either party should obtain the other party's prior written consent before assigning any rights, claims or obligations under the Contract. The revised clause may read as follows: <i>Prohibition of assignment by the Parties The assignment of claims arising</i>	The GTCC clause constitutes a standard and non-negotiable provision of the bidding terms and conditions and, accordingly, shall not be subject to any modification, amendment, or deviation.

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			<i>from the contract is excluded unless the Parties has expressly agreed to such assignment in writing.</i>	
202.	Bidding Condition> Pre-bid Queries & Timelines	Bid Submission deadline 19th Sept'26	We kindly request a two-week extension, until 3 rd October 2026, to allow sufficient time to review the responses to the submitted queries and prepare a comprehensive proposal.	Due to the time-bound nature of the activities, any extension of the tender timeline would further delay the process. Therefore, we are unable to extend the bid submission deadline.
203.	ToR, p. 15 and p. 16, Team Leader Person-days	Section 4A estimates the Team Leader at up to 50 days, whereas the Specification of Inputs provides 60 days.	Kindly confirm the applicable maximum input for the Team Leader and align the ToR and price schedule. We understand that 60 person-days would govern for technical and financial proposals unless otherwise clarified.	50 days is the correct number of days for the Team Leader. The same should be considered for the costing.
204.	ToR, pp. 16–17 – Travel Expenses and Travels	The ToR anticipates 1–2 visits per city, up to 3 days per city, but provides 35 round trips and 100 travel days for 25 cities.	Kindly confirm that the 35 trips and 100 travel days are the contractual maximum for city visits, workshops, trainings and peer-learning events collectively, and clarify how travel beyond these limits would be authorised and reimbursed. We also request confirmation that travel deployment may be optimised by city clustering and online engagement, based on need and approvals.	Yes, 35 trips and 100 travel days are the contractual maximum for city visits, workshops, trainings and peer-learning events collectively. Travel beyond these limits are not foreseen. Travel deployment may be optimised based on need and approvals. However, atleast one visit to each of the 25 cities is required.

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205.	ToR, pp. 16–17 – Workshops, Events and Trainings	Sub-task 2(f) refers to at least three physical peer-learning sessions, while the costing table and summary provide two physical sessions; the first city workshop is described as up to 1.5 days, and elsewhere up to 2 days.	Kindly reconcile the number and duration of physical events for technical and financial proposals. We request confirmation that bidders should price one city workshop of up to 2 days, one in-person dashboard training of up to 2 days and two in-person peer-learning workshops of 2 days each, together with the stated online sessions.	The correct details for the peer learning session/workshop is “online – 5 nos; and in-person workshop –2 nos. of 2 days each for upto 50 participants” covering all 25 cities.
206.	ToR, pp. 8–9 and 18–19 – Dashboard Hosting, Security Audit and Handover	The hosting platform is to be decided with DPIIT, the solution must meet NIC/other security requirements, and the consultant must operate and maintain it until December 2027.	Kindly confirm the proposed hosting environment, ownership of cloud/NIC charges and licences, availability of API/integration documentation, required service levels, designated independent security auditor and number of audit/re-test cycles. We request that delays arising from government hosting approvals, credentials, integrations or infrastructure access be treated as dependency-related and reflected in the delivery schedule.	Hosting platform is to be finalised during Dashboard Concept Development (D10) in consultation with DPIIT/GIZ. Hosting/NIC charges and licences are not covered in the contractor's financial tender and should rest with DPIIT. On delays, these should be flagged by the consultant well in time (atleast 1 month in advance) and agreed upon with DPIIT and GIZ.