

**Clarifications of Pre-bid queries in form of F.A.Q**

**WBS: G-012383-001**  
**Date: 08.07.2026**  
**RFQ No. 7000015661**

*This clarification is intended to all interested tenderers, consolidating the queries of all bidders for information of all.*

| <b>S No</b> | <b>Document Reference</b> | <b>Clause No.</b>                          | <b>Existing Clause</b>                                                                                                                                                                                                                                                                                 | <b>Query</b>                                                                                                                                                                                                                                                                        | <b>Responses</b>                                                                                                                                                                                                                                                                                                      |
|-------------|---------------------------|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1           | Bidding Conditions        | Pre-bid Queries & Timelines                | Bid Submission deadline 17.07.2026"                                                                                                                                                                                                                                                                    | Kindly confirm the exact bid submission time on 17.07.2026, along with the applicable time zone (IST), since the date is mentioned but the submission time is not explicitly visible in the tender documents. Do let know if there is possibility of extension for two weeks.       | The deadline is till 17.07.2026. No specific time the bid should come till this date.<br><br>No extension will be provided.                                                                                                                                                                                           |
| 2           | TOR, Page 19              | Costing requirements / Travel Requirements | "The contractor shall assume that the assignment will involve travel to at least two participating public transport agencies / pilot cities in India. Indicative travel locations may include Delhi and two additional city to be identified during implementation. Additional travel locations may be | The clause refers to "at least two participating agencies / pilot cities" and also mentions "Delhi and two additional city", which appears to indicate three locations. Kindly confirm the minimum and expected number of pilot cities/agencies to be covered under the assignment. | The assignment will be implemented with at least two participating pilot agencies/cities. References to Delhi relate to the indicative location of GIZ coordination meetings and should not be interpreted as an additional pilot city. Final pilot agencies/cities will be identified during project implementation. |

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|   |                                         |                               | agreed with GIZ during the course of the assignment.”                                                                                                                               |                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                |
| 3 | Terms of Reference, Pages 8–10          | Work Packages 2, 3 and 4      | The TOR requires route-level energy modelling, fleet suitability assessment, battery sizing, charger sizing, depot electrification, operational simulation and scenario comparison. | Kindly clarify whether the analysis is expected to cover the entire operating network / full city bus system of each pilot agency, or only a selected subset of routes, depots, and service corridors to be identified during the inception phase.                                                                      | The detailed scope of analysis will be agreed during the inception phase in consultation with GIZ and the participating agencies. The contractor is expected to undertake sufficient analysis to achieve the objectives of the assignment. The analysis may focus on selected routes, depots and operational scenarios rather than necessarily the complete operating network. |
| 4 | Terms of Reference, Pages 3–4 / Page 19 | Context / Travel Requirements | The TOR refers to support for participating STUs and urban public transport agencies in at least two pilot cities/agencies.                                                         | Kindly clarify whether any broad information can be shared regarding the expected size and operational profile of the pilot cities/agencies, such as approximate fleet size, number of depots, and whether these are metro / large urban / medium city systems. This would help bidders prepare an appropriately scoped | Information regarding fleet size, depots and operational characteristics will be shared with the selected contractor after project commencement, subject to data availability. Tenderers should prepare their proposals                                                                                                                                                        |

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|   |                                         |                                          |                                                                                                                                                                                                   | methodology, effort estimate and pricing.                                                                                                                                                                                                                                                                                                                                         | based on the requirements stated in the ToR.                                                                                                                                                                                                                            |
| 5 | Terms of Reference, Page 4 / Pages 8–10 | Scope of Work / Work Packages 2, 3 and 4 | The TOR requires route-level technical assessment, charging infrastructure planning, operational simulation, scenario modelling and transition roadmap development using a digital twin platform. | Kindly clarify the expected modelling resolution and level of detail for this assignment. Specifically, should the proposed approach be based on macro level planning analysis, micro-level operational simulation, or a combination of both? If both are expected, please indicate the minimum expected level of granularity for route, schedule, depot and charging simulation. | The assignment is intended to support planning and decision-making through an appropriate level of analytical detail. The proposed methodology should combine strategic planning with operational analysis where necessary to meet the objectives described in the ToR. |
| 6 | TOR, Page 19                            | Costing requirements / Travel            | “Additional travel locations may be agreed with GIZ during the course of the assignment.”                                                                                                         | In case additional travel beyond the assumed pilot cities is requested during implementation, please clarify whether such additional travel will be treated as within the lump sum, or reimbursed separately subject to prior approval.                                                                                                                                           | Tenderers shall prepare their financial proposals based on the travel assumptions provided in the ToR. Any additional travel required for successful implementation of the assignment shall be considered part of the contractor's lump-sum financial offer and shall   |

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|   |                        |                                             |                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                        | not be reimbursed separately.                                                                                                                                                                                                                                                                                   |
| 7 | TOR, Page 20           | Requirements on the format of the tender    | "The complete tender must not exceed 10 pages (excluding CVs)." and "The technical proposal shall not exceed 15 pages, excluding CVs and the personnel assignment schedule." | Kindly clarify the applicable page limit for the submission, as the TOR mentions both a 10-page complete tender and a 15-page technical proposal. Please confirm which limit should be followed for the technical proposal and whether the covering letter, work plan, and personnel assignment schedule are counted within the limit. | The applicable page limit for the technical proposal is 15 pages, excluding CVs and the personnel assignment schedule, as specified in the final tender requirements.                                                                                                                                           |
| 8 | Bidding Conditions+TOR | Technical Proposal Contents / Tender Format | "CVs of experts/resource person should be part of technical proposal" and TOR: "Each CV shall not exceed four (4) pages..."                                                  | Kindly confirm whether supporting documents such as organisation charts, platform screenshots, case studies, or annexes may be attached separately for reference or whether they will not be considered in evaluation.                                                                                                                 | Supporting documents such as brochures, platform screenshots, case studies or annexes may be submitted for reference where relevant. However, only the information contained within the technical proposal and documents explicitly requested in the tender documentation will be considered during evaluation. |
| 9 | TOR, Page 11–12        | Capacity Building / Knowledge Products      | Deliverable 5 and Deliverable 6                                                                                                                                              | Kindly clarify the expected format and quantity of the capacity-building outputs, such as number                                                                                                                                                                                                                                       | The exact number, format and schedule of                                                                                                                                                                                                                                                                        |

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|    |                        |                                            |                                                                                                                                                                              | of workshops, training sessions, participants, training materials, and whether these are to be delivered separately for each pilot city/agency or jointly.                                                                                                                                                           | workshops and training sessions will be agreed during the inception phase based on the requirements of the participating agencies. Tenderers should propose an appropriate approach consistent with the objectives of the ToR. |
| 10 | Bidding Conditions+TOR | Documentary evidence for platform          | Platform evidence required                                                                                                                                                   | Kindly clarify what forms of documentary proof would be considered sufficient to establish compliance with the commercially available TRL 9 SaaS platform requirement, e.g., product brochures, live client references, screenshots, contracts, case studies, or self-certification supported by client credentials. | Suitable documentary evidence may include product documentation, technical specifications, customer references, implementation case studies or other appropriate evidence demonstrating compliance with the ToR requirements.  |
| 11 | TOR Page 4             | 3. Tasks to be performed by the contractor | The assignment shall support at least two pilot agencies/cities and shall generate planning outputs that are both locally actionable and replicable for wider application by | <ul style="list-style-type: none"> <li>▪ Requesting GIZ team to confirm the name of the pilot cities/agencies.</li> <li>▪ Please confirm that the licenses are to be made available for 2 pilot</li> </ul>                                                                                                           | The pilot agencies/cities have not yet been finalised. Tenderers should assume support for at least two participating agencies.                                                                                                |

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|    |            |                                                               | other State Transport Undertakings and urban public transport agencies across India.                                                                                                                                                                                                                                                                                                                                               | cities/ agencies (3 user licenses each) only.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | The minimum requirement of three user licences per participating agency remains unchanged.                                                                                                                                                                                                                                                      |
| 12 | TOR Page 5 | Provision of Digital Twin Platform and Technical Requirements |                                                                                                                                                                                                                                                                                                                                                                                                                                    | Is the expectation limited to planning-level digital twin analysis, or should the platform support real time operational integration and live data synchronization with agency systems?                                                                                                                                                                                                                                                                                                                                                 | The assignment focuses on planning and analytical functions using a commercially available digital twin platform.                                                                                                                                                                                                                               |
| 13 | TOR page 5 | Provision of Digital Twin Platform and Technical Requirements | The contractor shall provide access to a commercially available Software-as-a-Service (SaaS) digital twin platform for electric fleet transition and deployment planning throughout the implementation period and for a minimum period of twelve (12) months following completion of the assignment. The platform shall be made available to participating State Transport Undertakings (STUs) and urban public transport agencies | <ul style="list-style-type: none"> <li>▪ Please confirm if the license is to be procured in the name of the participating STU.</li> <li>▪ Please confirm if the access to SaaS platform is to be provided for a period of 20 months (8 months during the project + 12 months thereafter)</li> <li>▪ Please confirm if consultant is required to bear the cost for multi-tenant SaaS platform for the above mentioned period.</li> <li>▪ Please confirm that the selected STU/ agency or GIZ will be responsible for ensuring</li> </ul> | The platform licences shall be made available for the participating agencies throughout the implementation period and for a minimum of twelve (12) months after completion of the assignment. The contractor shall include all associated licence, onboarding, training and support costs within its financial proposal. Participating agencies |

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|    |            |                                                        | involved in the assignment. A minimum of three (3) user licences shall be provided for each participating agency. The contractor shall provide onboarding, user training and technical support during the implementation period. | availability of compatible hardware systems / backend systems required for successful onboarding of the SaaS platform.<br><br>▪ Are there any mandatory requirements regarding data hosting location (India/global cloud), data security standards, or compliance certifications for the SaaS platform?                                         | shall provide access to available operational data and existing ICT infrastructure required for implementation.                                                            |
| 14 | TOR page 6 | Planning-to-Deployment Continuity                      | The platform shall support the planning lifecycle from initial assessment and scenario evaluation through deployment planning and implementation support.                                                                        | Is there a minimum number of deployment/charging/infrastructure scenarios that must be modelled for each pilot agency?                                                                                                                                                                                                                          | Tenderers should propose an appropriate number of scenarios sufficient to support robust planning and decision-making in accordance with the objectives of the assignment. |
| 15 | TOR Page 7 | Platform Maturity and Market Availability Requirements | The platform shall be a commercially available software product and shall not be a prototype, proof-of-concept tool or software developed specifically for this assignment.                                                      | SaaS based digital twin platform for electric fleet transition and deployment planning is a niche area of work and has very few players offering commercially available platforms that can deliver all the requirements of the TOR. Requesting GIZ team to kindly consider prototype or proof of concept tools to ensure broader participation. | No change. The platform maturity requirements specified in the ToR remain unchanged. Prototype or proof-of-concept solutions will not be accepted.                         |

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| 16 | TOR Page 10 | 3.4 Work Package 4: Scenario Modelling, Operational Simulation and Transition Roadmap | Evaluate CAPEX and OPEX implications of different technical options, including charging infrastructure, electrical infrastructure, energy cost exposure and potential cost impacts of over-sizing or under-sizing;                                                                                                                                                                                                                                                     | For CAPEX/OPEX and TCO assessments, should contractors use standardized assumptions provided by GIZ or develop city-specific financial models using local tariffs, procurement costs, and infrastructure costs?                                                                                                                                                                                        | Tenderers should develop project-specific financial assessments using reasonable assumptions based on available information, documenting all assumptions applied during the analysis. |
| 17 | TOR Page 13 | Technical Experience                                                                  | Experience in providing and implementing customer-facing, multi-tenant, self-service SaaS platforms for fleet electrification planning and simulation. The platform shall be commercially available, TRL 9 or equivalent, with a minimum of two years of demonstrated commercial deployment and shall support route energy modelling, battery sizing, charging strategy development, energy infrastructure sizing, financial analysis, and multi-scenario simulations. | Considering the requirements, very few players in the market would qualify for commercially available TRL 9 or equivalent platform. Requesting GIZ team to relax the TRL 9 criteria and allow participation of players with prototype solutions. Further, considering the nascent stage of the market, we request GIZ to kindly consider solutions commercially deployed for last of one year or more. | No change. The technical eligibility requirements remain as specified in the ToR.                                                                                                     |
| 18 | TOR Page 7  | 3.1 Work Package 1: Project Mobilisation,                                             | Assess the completeness, quality and consistency of                                                                                                                                                                                                                                                                                                                                                                                                                    | It is understood that the data collection process and interactions                                                                                                                                                                                                                                                                                                                                     | GIZ will facilitate coordination with                                                                                                                                                 |

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|    |            | Stakeholder Engagement and Baseline Assessment                                            | available information and clearly document any data gaps                                                                                                                | with selected cities will be facilitated by the GIZ team. Please confirm.b                                                                                                                                                                                           | participating agencies where required. However, the contractor remains responsible for identifying data requirements, assessing data quality and obtaining the information necessary to complete the assignment in coordination with GIZ and the participating agencies. |
| 19 | TOR Page 8 | 3.2 Work Package 2: Electric Bus Deployment Planning and Route-Level Technical Assessment | The contractor shall undertake route-level and fleet-level technical analysis to determine the suitability of selected routes and operational patterns for electric bus | Please confirm if the deployment planning, route-level assessment etc is to be performed for the entire network or identified routes only. Requesting GIZ team to also confirm if the routes will be selected by the GIZ team or participating agency or consultant. | Route selection will be agreed during project implementation in consultation with GIZ and the participating agencies. The assessment is expected to focus on representative routes necessary to fulfil the objectives of the assignment.                                 |
| 20 | TOR Page 9 | 3.3 Work Package 3: Charging Strategy, Depot Electrification                              | Assess depot-level electrical infrastructure requirements, including connected load, maximum                                                                            | Please confirm if the electrical infrastructure requirement and other analysis in this work package is to be conducted for                                                                                                                                           | The charging infrastructure and depot electrification                                                                                                                                                                                                                    |

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|    |             | and Grid Integration Planning                                                       | demand, distribution arrangements, transformer capacity, load balancing and future expansion provision                         | depots catering to selected routes or for the entire city.                                                                                                                                                                                                                                                                  | assessment shall focus on depots and infrastructure relevant to the selected planning scenarios developed during the assignment.                                                                                                                                                                         |
| 21 | TOR Page 11 | 3.5 Work Package 5: Capacity Building, Knowledge Products and Replication Framework | Contribute to the preparation and delivery of technical review meetings and workshops with GIZ and the participating agencies; | <ul style="list-style-type: none"> <li>▪ Please confirm if the workshops are being envisaged as in-person events or virtual.</li> <li>▪ Please confirm the number of workshops being envisaged as part of work package 3.5</li> <li>▪ Please confirm if GIZ will be bearing the cost of the workshops/ meetings.</li> </ul> | The format, number and modality of workshops will be agreed during implementation. Tenderers should include adequate provision for stakeholder consultations and capacity-building activities in their methodology and financial proposal. GIZ will facilitate coordination with participating agencies. |
| 22 | TOR Page 11 | 3.5 Work Package 5: Capacity Building, Knowledge Products and Replication Framework | Prepare concise and usable training materials, presentations or guidance notes for technical staff                             | We understand that the training material in the form of PowerPoint presentation or word-based user guide will be expected. Please confirm.                                                                                                                                                                                  | The contractor shall develop training materials appropriate for the proposed digital twin platform and the activities under the assignment. At a minimum, these shall                                                                                                                                    |

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|    |                                      |  |  |                                                                                                                                 | include presentation materials, user guidance documents/manuals, and practical demonstration materials to support platform onboarding and capacity building. Training shall be delivered through instructor-led sessions (in-person or virtual, as agreed with GIZ) and should include hands-on demonstrations covering platform functionalities, data preparation, scenario development, interpretation of analytical outputs, and use of planning results for decision-making. The final training approach and schedule shall be agreed with GIZ during project implementation. |
| 23 | Bid Submission<br>deadline:17.7.2026 |  |  | As per the common industry practice, a period of 10- 15 working days is given to the tender participants for preparation of the | No extension of the bid submission deadline will be provided.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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|    |                  |                                             |                                                                                                                                                                                           | proposal after publishing pre-bid query responses. This ensures participation from relevant organisations and experts resulting in a strong teaming structure. Considering this, we would like to request the GIZ team to extend the bid submission deadline to 24.7.2026     |                                                                                                                                |
| 24 | TOR24page 18, 19 | Costing requirements                        |                                                                                                                                                                                           | The table given for costing requirements does not include the local trips taken up for the purpose of project meetings, data collection, consultations etc. Please confirm if the component of local travel is reimbursable and can be included in work package wise costing. | Local travel required for successful implementation of the assignment shall be included within the lump-sum financial proposal |
| 25 | TOR page 19      | Travel Requirements                         | Indicative travel locations may include Delhi and two additional cities to be identified during implementation. Additional travel locations may be agreed with GIZ during the assignment. | We understand that travel within Delhi maybe for client interactions with GIZ and other local stakeholders. And other two cities will be the actual cities where the SaaS solution will be piloted. Please confirm.                                                           | Refer answer for question 2                                                                                                    |
| 26 | TOR page 18, 19  | Costing requirements<br>Travel Requirements | Indicative travel locations may include Delhi and two additional cities to be identified during implementation. Additional travel locations may be                                        | While the Travel requirements mention travel within Delhi and two other cities, the costing requirement table only accounts for two round trips (air travel). Typically, such projects may require multiple trips to pilot cities                                             | Tenderers should prepare their financial proposals based on the travel assumptions provided in the ToR.                        |

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|    |             |                                                                                                                                                                                                                               | agreed with GIZ during the assignment                                                                                                                                                                                                                                                                                             | for data collection as well as for workshops. Requesting GIZ team to reconsider the number of trips and suggest if there is any change.                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                    |
| 27 | TOR page 20 | <p>Requirements on the format of the tender<br/>The complete tender must not exceed 10 pages (excluding CVs)</p> <p>the technical proposal shall not exceed 15 pages, excluding CVs and the personnel assignment schedule</p> | <p>If one of the maximum page lengths is exceeded, the content appearing after the cut-off point will not be included in the assessment. External content (e.g. links to websites) will also not be considered.</p> <p>. Any content exceeding the maximum page limit will not be considered during the technical evaluation.</p> | <ul style="list-style-type: none"> <li>▪ Please confirm if the total page limit for the tender is 10 pages or 15 pages?</li> <li>▪ Is the limit applicable to entire tender including relevant reference projects?</li> <li>▪ Please confirm if the additional supporting documents (credential documents, legal/financial documents, platform evidence and other supporting annexures) attached in annexure for relevant experience will be considered.</li> </ul> | <p>Please refer to Response No. 7. Supporting documents requested under the bidding conditions may be submitted separately. The page limit applies only to the technical proposal.</p>                                                                                             |
| 28 | TOR page 19 | CO2 Emission Offset Guide                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                   | <p>The TOR mentions CO2 compensation for air travel as 4 x EUR 50 per one way = EUR 200, while the same section also states that a budget of EUR 2,000 is earmarked for settling carbon offsets against evidence. Further, the CO2 Emission Offset Guide provides general guidance on avoiding, reducing and offsetting emissions, and indicates that offsetting costs are to be settled based on documentary proof</p>                                             | <p>The reference to EUR 2,000 in the ToR is a typographical error. The correct budget for CO<sub>2</sub> compensation is EUR 200, calculated as EUR 50 per one-way domestic flight (4 one-way flights x EUR 50 = EUR 200), as indicated in the costing table. Tenderers should</p> |

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|  |  |  |  | <p>. In this context, we request GIZ to kindly clarify the following</p> <p>: ▪ Whether bidders are required to quote a fixed CO2 offset amount in the financial proposal or only mention it as a reimbursable/settlement against-actuals item.</p> <p>▪ Whether the applicable CO2 offset budget for this assignment is EUR 200 or EUR 2,000.</p> <p>▪ Whether the EUR 50 per one-way amount is a ceiling per flight, an indicative costing assumption, or a mandatory fixed rate.</p> <p>▪ Whether CO2 offset costs will be reimbursed separately against documentary evidence, and whether such costs should be excluded from financial evaluation.</p> <p>5</p> | <p>prepare their financial proposals accordingly.</p> <p>Please mention the cost of CO2 offsetting cost. Reimbursement/payment will be made only up to the amount specified and will not exceed that amount.</p> <p>EURO 200 as mentioned above.</p> <p>Please mention the cost of CO2 offsetting cost. Reimbursement/payment will be made only up to the amount specified and will not exceed that amount.</p> <p>Yes, it will settled against co2 offsetting payment receipt &amp; certificate. The cost is excluded from financial evaluation.</p> |
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|    |                  |                                                               |  | <ul style="list-style-type: none"> <li>▪ Whether bidders are required to purchase carbon offsets themselves and submit proof, or whether GIZ will procure/settle offsets directly.</li> <li>▪ What type of documentary evidence will be acceptable for settlement, such as offset certificates, invoices, flight details, calculator outputs, or proof from approved offset providers.</li> <li>▪ Whether bidders should include CO2 offset compensation in the work-package/milestone cost, in the travel cost section of the financial bid template, or as a separate reimbursable line item.</li> </ul> | <p>Bidder has to offset the co2 themselves.</p> <p>Co2 offsetting payment receipt and certificate</p> <p>It is clearly mentioned in ToR - Expenses towards travel trips provided in ToR must be part of milestone costing except <b>for Airfare and Co2 emission compensation.</b></p> |
| 29 | GTCC section 1.9 | Property rights and rights of use; TOR pp.5-7 - SaaS platform |  | Since the assignment requires use of a commercially available SaaS platform and is not a custom software development exercise, please confirm that pre existing SaaS platform IP, source code, standard algorithms, standard product functionality, reusable templates, tools and background                                                                                                                                                                                                                                                                                                               | The assignment requires the use of a commercially available Software-as-a-Service (SaaS) platform and does not involve the development or transfer of ownership of a bespoke software                                                                                                  |

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|    |                  |                                        |  | know-how will remain with the contractor/platform provider, and that GIZ's rights will apply to project-specific deliverables and outputs. | solution. Ownership of the pre-existing SaaS platform, including its source code, standard functionalities, algorithms and related intellectual property, shall remain with the platform provider/contractor. The participating agencies shall be provided with access to the platform through the user licences specified in the ToR for the required duration. Ownership and rights relating to project-specific deliverables shall be governed by the applicable provisions of the contract. |
| 30 | GTCC section 1.1 | Applicable law and jurisdiction        |  | GTCC section 1.1 states that the place of jurisdiction is ". Please confirm the final place of jurisdiction applicable to this tender.     | The applicable law and jurisdiction shall be as specified in the General Terms and Conditions of Contract (GTCC).                                                                                                                                                                                                                                                                                                                                                                               |
| 31 | GTCC section 1.9 | Property rights and rights of use; TOR |  | Since the assignment requires use of a commercially available SaaS platform and is not a custom                                            | Refer answer to Question 29                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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|    |  | pp.5-7 - SaaS platform |  | software development exercise, please confirm that pre existing SaaS platform IP, source code, standard algorithms, standard product functionality, reusable templates, tools and background know-how will remain with the contractor/platform provider, and that GIZ's rights will apply to project-specific deliverables and outputs. Who will retain ownership of the digital twin models, configurations, datasets, and planning outputs generated during the assignment? Will contractors be permitted to reuse anonymized methodologies/templates for future projects? |                                                                                                                                                                                                   |
| 32 |  |                        |  | Kindly confirm the names and locations of the two participating pilot cities / STUs. This is required to assess travel effort.                                                                                                                                                                                                                                                                                                                                                                                                                                               | Please refer to the response provided for Question 4 and 11.                                                                                                                                      |
| 33 |  |                        |  | Please clarify the scope of SaaS platform access required for the minimum 12-month period after completion of the assignment. we assume this include full functional access for creating new scenarios, continued technical support, data storage, user management, and report generation.                                                                                                                                                                                                                                                                                   | The SaaS platform shall remain available for the required period with functionality sufficient to support continued use by participating agencies in accordance with the requirements of the ToR. |

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| 34 |  |  |  | <p>Please confirm what input data will be made available by the participating agencies, including route schedules, GTFS/GPS data, depot layouts, transformer details, charger details, electricity bills, tariff structure, and fleet operating data. Also clarify whether the contractor is expected to collect missing data through field surveys.</p> | <p>The contractor shall be responsible for identifying, requesting and collecting the data required for successful implementation of the assignment from the participating agencies. GIZ will facilitate coordination and communication with the participating agencies, where required. Where complete data are not available, the contractor shall clearly document any data gaps and assumptions adopted in consultation with GIZ and the participating agencies.</p> |
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| 35 |  |  |  | Please clarify the scope of SaaS platform access required for the minimum 12-month period after completion of the assignment. Should this include full functional access for creating new scenarios, continued technical support, data storage, user management, and report generation, or only access to view/download the outputs created during the assignment? | Please refer to Response No. 33.                                                                                                                                                                                                                                             |
| 36 |  |  |  | Please clarify the expected number of training sessions, workshops, and participants per agency, and whether these will be conducted online, in person or hybrid. This will help estimate travel, preparation effort, training material scope, and post-assignment support requirements.                                                                           | The detailed training programme, including the number of sessions, participants and delivery format, will be finalised during implementation in consultation with GIZ and the participating agencies. Tenderers should propose an appropriate approach in their methodology. |
|    |  |  |  |                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                              |